



# WARRANTY

## BEAN FILLED PRODUCTS

When it comes to our bean filled products, you can be rest assured that the cover will stand up to unlimited\*\* lounging for up to one year.

All beans in bean bags go flat with use and are not covered under the unlimited use policy. Based on how much fun you have on it, eventually you will have to buy a bean refill and bring your chair back to its glory days. If your product deflates within 30 days of purchase, please contact us.

## FOAM FILLED PRODUCTS

Big Joe stands and sits behind all of our products. You can lounge around assured that when it comes to factory defects,\*\* we will replace your FUF for up to one year from the date of sale.

## MOLDED-CORE & MODULAR PRODUCTS

If one of our molded-core products is broken before you even use it or breaks\*\* within the first year of ownership, take a picture, because like unicorns you've just witnessed a real rarity and we'd love to have proof and reward you for a good hunt with a money-back guarantee.

*\*\* Our lawyers made us say this stuff: This limited warranty covers defects in materials and workmanship. Problems that result from external causes such as accidents, abuse, and misuse, are not covered. If you have too much fun on it and spill, tear, puncture, or drag it behind your pick-up truck, all bets are off, but we'll give you a high five for living life to the fullest!*

# CARE INSTRUCTIONS

## HOW TO CLEAN

1. We get it, accidents happen. Big Joe products are spot cleanable using the steps below.
2. Brush off loose dirt.
3. Spot spray a cleaning solution of water and mild soap.
4. Use a soft bristle brush to clean.
5. Allow to air dry.

## PRODUCTS WITH REMOVABLE COVERS

1. Brush off loose dirt.
2. Remove cover
3. Launder with mild detergent on gentle cycle
4. Allow to air dry.

## SUNBRELLA FABRICS

If your Big Joe product featured Sunbrella fabrics, detailed cleaning instructions can be found on [Sunbrella.com](http://Sunbrella.com).

# CONTACT US

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