SAFETY PRECAUTIONS

Be sure that you have read these SAFETY PRECAUTIONS thoroughly before using your Inada DreamWave for the first time. The Operating Manual contains important information about how to use the chair safely and correctly, avoiding possible damage to property or injury to persons using the chair and others. First of all, you should understand well the meaning of the indications and symbols described below, which are used throughout the Operating Manual to highlight important safety instructions. Please adhere to all precautions. Descriptions of each chair component can be found on pages 5-8.

Types of Indications

⚠ Warning	This action could result in serious injury or death.			
⚠ Caution	This action could result in personal injury or damage to property.			

Types of Symbols and Description

Prohibited	Prohibited.	Do not disassemble	Do not disassemble.
No wet hands	Do not handle with wet hands.	Do not wet	Do not use in a location where the chair may become wet.
Prohibited	Do not use in a bathroom.		
Required Action	Required action.	Unplug the chair	Unplug the power plug from the wall outlet.

Remember to keep this Operating Manual in an easily accessible place.

Safety Precautions: Installation

Caution



Do not install the chair in an area of high humidity, such as a bathroom or sauna.
 → Could result in electric shock or damage to the chair.



Never connect the ground wire to gas pipes, water pipes, telephone lines, or lightning rods.



Install on a flat, level surface only.

Chair could tip over accidentally if placed on an uneven surface resulting in an accident.

Safety Precautions: Installation

🗥 Warning

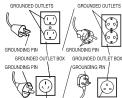
This product must be grounded. If it should malfunction or breakdown, grounding provides a path of least resistance for electric current in order to reduce the risk of electric shock. This product is equipped with a cord having an equipment-grounding conductor and a grounding plug.

The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance



with all local codes and ordinances. Improper connection of the equipment-grounding conductor can result in the risk of electric shock.

Check with a qualified electrician or serviceman if you are in doubt as to whether the product is properly grounded. Do not modify the plug provided with the product if it will not fit the outlet; have a proper outlet installed by a qualified electrician. This product uses on a normal Alternating Current(AC) circuit and has a grounding plug that looks like the plug illustrated in the figure to the right. Make sure that the product is connected to an outlet having the same configuration as the plug. No adapter should be used

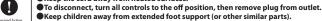






Always unplug this appliance from the electrical outlet immediately after using and before cleaning.

- ●Do not operate under blanket or pillow. Excessive heating can occur and cause fire, electric shock, or injury to persons
- Use this appliance only for its intended use as described in this Operating Manual. Do not use attachr
- Never operate this appliance if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return the appliance to a service center for examination and repair.
- Do not carry this appliance by supply cord or use cord as a handle.
 Never operate the appliance with the air openings blocked. Keep the air openings free of lint, hair, and the like.
 - Never drop or insert any object into any opening.
 - Do not use outdoors.
 - Do not operate where aerosol (spray) products are being used or where oxygen is being administered. Children should be supervised to ensure that they do not play with the appliance.
 - An appliance should never be left unattended when plugged in. Unplug from outlet when not in use, and before putting on or taking off parts.
 - OClose supervision is necessary when this appliance is used by, on, or near children, invalids, or disabled persons. Keep the cord away from heated surfaces.



- Connect this appliance to a properly grounded outlet only. See Grounding Instructions.
 This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Model number Power supply

AC120V~

AC220-240V~

AC110V~

HCP-11001A

HCP-11001D

HCP-11001F

Safety Precautions: Before Use

/!\ Warning

The following persons must not use this massage chair:

OPersons who have been instructed by a doctor to avoid massage therapy. Ex. Thrombosis, severe aneurism, acute varicosity, or dermatitis and/or skin infection including inflammation of the hypodermis. OPersons with suspected acute neck sprain (whiplash injury)

Do not use a power supply other than the one specified. May result in fire or electric shock.

Ozobila ita

Do not use with any type of transformer device.

May result in damage to the chair or electric shock

Do not use the chair if the power cord or plug is damaged, or if the wall outlet connection is loose. May result in electric shock, short circuit, or combustion

Before each use, check for holes or tears in the fabric of the active area. Also, check the other parts for tearing. Unplug the chair and contact your local distributor for assistance. Never use the chair with the fabric of the active area removed or with holes or tears in the fabric, because doing so is extremely dangerous. Using the chair with holes or tears in the fabric could result in injury or electric shock

Persons with any of the following conditions should seek medical advice before using the chair:

Serious heart conditions ©Sensory impairment caused by serious peripheral circulatory disorders due to diabetes and other diseases

Osteoporosis, spinal fractures, acute pain and/or symptoms thereof ©Persons being treated for personal injuries ©High fever (38°C (100°F) or higher) Ex. Strong acute inflammation illness caused by fatigue, chills, blood pressure fluctuation, or asthenia

©Persons in the early stages of pregnancy, or immediately after giving birth
©Persons who have electronic medical device(s) easily susceptible to electromagnetic interference Ex. pacemaker

OAbnormal or curved spine OPersons planning to use the chair for treatment or for rehabilitation purposes
OPersons with malignant tumor(s) OPersons under bed rest orders

Persons with acute gastro-intestinal complaints or ailments such as gastritis, enteritis, or hepatitis

Persons under a doctor's care, or those experiencing unusual physical discomfort

OJoint dysfunction due to rheumatism, gout, or other diseases OPersons with symptoms such as qualm, dizziness, or tinnitus OInflammation due to sprains, muscle strain, or other injuries OPersons with thecitis or suspected thecitis OPersons with thermoanesthesia

Elderly people and persons with weak bones should seek medical advice before using the chair, even if they do not have a specific disease

If your condition does not improve after use, consult a doctor or specialist.

⚠ Caution

Do not use the chair in any way not prescribed by the Operating Manual. Do not use the chair together with any other therapeutic device or with



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→May result in injury or have a negative effect on health. Do not move the chair while someone is in it.

Accident or injury may result if the chair tips over.

Do not sit down on the chair while the seat back is reclined.

→Any sudden impact on the leg rest could cause damage to the mechanism. Also, an accident or injury may result if the chair tips over.

Do not use with anything other than the accessories supplied with this product.

Before plugging the power cord into the wall outlet, make sure that the main POWER switch is set to OFF.

→May result in damage to the chair or electric shock.

• Make sure that the plugs on the power cord are inserted fully into the cord connector and the wall outlet.

→May result in electric shock, short circuit, or combustion

Before using the chair for the first time, turn on all the switches in order as indicated in this Operating Manual to check that the chair is operating



Start off with a lighter massage.

⇒Starting with a deep massage may result in injury. Elderly people and persons with weak bones should be especially careful when selecting massage intensity.

• For safety, first check the position of the mechanism. If the mechanism is not in the storage position, turn the main POWER switch ON and check that the mechanism returns to its storage position before sitting down slowly. For the storage positions, see page 7.

● Do not climb onto, stand on, sit on or otherwise subject the leg rests to a heavy load.
→Personal injury or damage to the chair may result if the chair tips over.

olf you use the chair after it has not been used for a long time, read this Operating Manual again thoroughly and check if the chair operates properly.

Safety Precautions: During Use

/\ Warning

Do not wrap the power cord or the remote control cord around the chair, or place the chair on top of either cord. Do not scratch, tear, treat, unduly twist, stretch or bend the power cord or the remote control cord. →The cords may be damaged, resulting in fire or electric shock.

Do not spill water and/or other liquids on the chair or remote control.

→ May result in electric shock, short circuit, or combustion.

Children should not use the chair. It is advisable to keep children and pets away from the chair (especially from behind the reclining sheat



back or under the leg rest). Children aged 14 years or over should use only the Youth Program. In such a case, an adult must attend the child.

→ Could result in accident or injury.

● Do not use the chair while more than one person is sitting in it. In particular, do not use the chair while holding a small child (or baby).

→ Could result in accident or injury.

Do not use the chair while your body is wet, or with wet hands.

Could result in electric shock or damage to the chair

Do not use the chair if the fabric is torn. If it is, unplug the power plug from the wall outlet.

→ Could result in an accident, injury or electric shock. Contact your local distributor for repairs.

Do not release your hands suddenly while lifting the chair by hand.

Do not use the heater continuously for two hours or longer.

→ May result in low-temperature burn.



• Make sure no one, especially children or pets, is around the chair before starting a massage program or when lowering or raising the reclining seat back. Be careful that people or objects are not caught behind the seat back or under the leg rest.

Could result in accident or injury.

• If a person or object is trapped, press the recline button to return the chair to a safe position.

SAFETY PRECAUTIONS

Safety Precautions: During Use

/!\ Caution

Do not use the chair unclothed.

• Do not use the chair for purposes other than massage, or other than the ordinary uses of a chair.

Could result in accident or injury.

 ◆Do not use the chair to massage the head, chest, stomach, and/or joints (knees, elbows).
 → May result in nausea or injury. Place a soft towel behind your neck if you want to avoid intense stimulation of the area.
 ◆ Do not place your hands into the roller tracks, or the moving parts of the reclining seat back or other areas. Do not sit wearing hard objects, such as a hair accessory, necklace, watch, bracelet or ring.

 \bigcirc →May result in personal injury.

Do not place your legs anywhere other than the active area (leg mechanism) described in this Operating Manual.

●Do not place anything other than legs and feet on the leg rest.
→May result in personal injury.

Do not place anything other than upper arms and forearms in the Upper-Arm and Forearm Units. Do not place anything other than shoulders against the Shoulder Massage Unit.

May result in personal injury.

• Do not operate the massage chair or leave it operating when there is no one in it. Could result in accident or injury.

● In an emergency, or if you find any abnormal condition, push the EMERGENCY STOP button on the remote control to stop operation immediately.
● If you get acute pain or other unusual physical discomfort while using the chair, immediately discontinue the use of the chair and seek medical

• If you feel the massage is too strong, reduce the stimulation according to this Operating Manual. If this solution does not work, stop using and contact your local distributor.

May result in injury if you continue use with high stimulation under such circumstances.

• If you feel that the massage is too intense after removing the buffer pad, stop use immediately and reinstall the buffer pad. May result in personal injury



Do not operate a massage without the back pad.
 Do not fall asleep in the chair during a massage session.

→May result in personal injury.

■ Keep massage sessions to no longer than 30 minutes. Do not exceed 5 minutes for an area-specific massage of any particular part of the body.
→ Continuous use for extended periods of time can result in over-stimulation, which could cause the opposite of the desired effect, or even injury. Limit the massage time to a total of about 30 minutes in a day.

* For children aged 14 years or over, use only the Youth Program and only one session per day.

●If your leg or foot comes out of the leg rest during the massage, do not try to force it back in.

→Undue force may result in damage to the mechanism.

• If your arm comes out of the Upper-Arm Unit or Forearm Unit during the massage, do not try to force it back in. Undue force may result in damage to the mechanism

The heater is located under the seat and back of the chair. Person who cannot feel heat should be careful when using the heater.

of there is a power outage or the possibility of a power outage, stop operation immediately and turn the main POWER switch to OFF. Unplug the power plug from the wall outlet.



→ Accident or injury may result if the chair is still in operating mode when the power resumes.

● If there is a threat of lightning, stop operation immediately and turn the main POWER switch to OFF. Unplug the power plug from the wall outlet.

olf an operation does not start, or if you find any abnormality, stop the chair immediately and turn the main POWER switch to OFF to prevent an accident. Unplug the power plug from the wall outlet. Contact your local distributor for inspection or repairs.

Electric shock or fire caused by a short circuit may result if the chair is left plugged in under such circumstances.

Safety Precautions: After Use or When Not in Use

●Be sure to turn the main POWER switch to OFF after every use and to unplug the power plug from the wall outlet. →An accident or injury may result if children or pets play with the chair.



Do not use a power cord for anything other than the chair.
 After using the chair, be sure to fully return the reclining seat back to the upright position.

•Wipe the chair off after every use, and store the chair in a place with low humidity

Do not place any object on the chair.

●Hold the power plug when unplugging from the wall outlet. Do not pull on the power cord.



→ May result in electric shock or fire caused by short-circuiting.

■ Before cleaning the chair, make sure to unplug the power plug from the wall outlet. Do not plug or unplug the power plug with wet hands.

• If the chair is left unused for a while, be sure to unplug it from the wall outlet.

Insulation degradation by dirt or moisture may cause electric shock, or fire due to short-circuit

Others Precautions

/!\ Warning



● Do not stand on the chair. Do not make a major impact or sit on any part of the chair other than the seat. Personal injury or damage to the chair may result if the chair tips ove



● Do not try to repair any malfunction of the chair. Contact your local distributor for assistance.

A damaged power cord is dangerous. If the power cord is damaged, contact your local distributor for replacement.

Do not modify or remodel the chair.
→May result in fire, electric shock, or injury.

⚠ Caution



• If you lend, sell, or otherwise transfer the chair to another party, make sure to include this Operating Manual.

Note

Before disposing of the product or its accessories, consult your local authorities about the proper procedure.

MAIN FEATURES

Main Features

From your palms to the soles of your feet Full-Body Massage Function

Deep relaxation is made possible by modern technologies working together for the Full-Body Massage Function.

The Shoulder Massage Unit and the Upper-Arm and Forearm Units give a gentle massage from your shoulders to your palms.

For massaging of your back, buttocks, and calves, variable massage techniques and unique programming deliver a sensation as close to human hands as you can find. The length of the leg rest can be adjusted by moving the Foot Unit up or down, which enables the leg rest to give a gentle massage to your feet and legs from any angle.

Optical sensors enable the Automatic Shiatsu Point Locator Function

This automatically locates Shiatsu points, which vary from person to person, before starting a massage, allowing for an effective massage that tailors itself to your size and shape.

Easy-to-read massage guide Remote Control Display Panel

The remote control features a clear, easy-to-read display panel that enables you to monitor your massage. The display guides you through each step of your massage, displaying information about each massage action.

Easy to adjust to the most comfortable position Automatic Reclining Function

The seat back can be reclined to any angle between approx. 120° and 165° from the floor. The angle of the leg rest can be adjusted by approx. 90° according to your preference.

With state-of-the-art technology Various Course Functions

Healthcare programs, Well-Being programs, that allow you to select the optimal and Deep Relaxation programs according to your purpose and Manual Selection mode that accommodates your particular needs are provided.

■ Vibration Massage Function

Vibration mechanisms are located in the seat and chair back. The soothing vibrations add to your sense of calm.

DreamWave Function

The seat rocks approximately 1.6 inches either side of center. The gentle rhythm of the DreamWave promotes thorough relaxation.

Full-Body Stretch Function

The Full-Body Stretch Function is a combination of bending your upper body backward with reclining of the seat back and twisting with the air cushions provided with the seat.

Back 3-D Mechanism

The intensity of massage can be adjusted with an air-actuated 3-D massage mechanism.

Heater Function

The heater located under the seat and back to warm your seat and lower back.

Youth Program Setting

The Youth Program provides a low-stimulation massage for children aged 14 years or over. For this program, the adjustable range of the roller shoulder positions during an Automatic Shiatsu Point Locator operation is extended to cover lower positions, to fit the shoulder positions of young people.

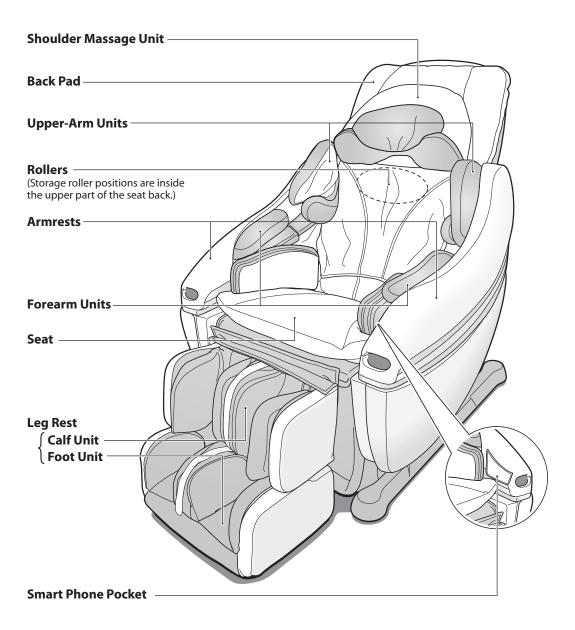
Benefits

As a therapeutic massage device in the general households, the Inada DreamWave provides the following benefits:

- Relaxes muscles
- Relives minor muscle aches and pains

COMPONENTS & DESCRIPTION

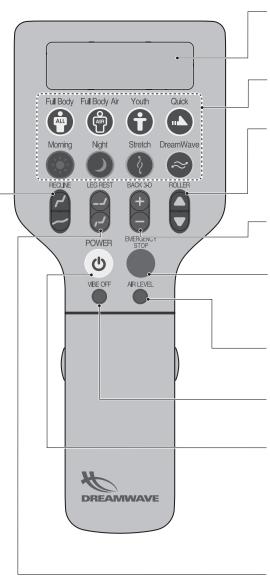
Chair





COMPONENTS & DESCRIPTION

Remote Control



Remote Control Display

Information, such as massage action descriptions, status of progress, and the intensity and speed of the massage in progress, is displayed with both characters and symbols. (See next page.)

Preset Programs

For selecting a program with the corresponding course name

ROLLER Buttons

During Preset Programs, roller shoulder positions can be adjusted using $[\]$ and $[\]$ immediately after the Shiatsu points are located.

In Manual Selection Mode, roller positions can be adjusted using $[\triangle]$ and $[\nabla]$.

BACK 3-D Buttons

For adjusting the intensity of massage stimulation on the back, use [+] and [-].

EMERGENCY STOP Button

Use this button to shut the chair off immediately in an emergency or if there is a malfunction during operation of the chair.

The rollers will stop immediately.

AIR LEVEL Button

For adjusting the intensity of air pressure in 3 settings (high, medium, and low) during Preset Programs

VIBE OFF Button

Cancels vibration operation during any Preset Program.

POWER Button

For turning the remote control power ON or OFF. Pushing the POWER button while the chair is activated causes the rollers to return to their storage positions before the chair is shut off.

The button is lit in green while the power to the remote control is on, in orange while the power is off, and in red while the chair is stopped in an emergency.

If pressed during a Preset Program, your chair will automatically resume to an upright position.

LEG REST Buttons

Use [-J] and [J] to adjust the angle of the leg rest.

RECLINE Buttons

Use [-1] and [-1] to adjust the angle of the reclining seat back.

🗥 Warning

- Do not spill water and/or other liquids on the remote control.
- Do not handle the remote control with wet hands.
- Do not sit on the remote control. Do not drop or step on the remote control. Do not pull the remote control cord forcibly.
- Do not use pointed or hard objects to push the buttons or display on the remote control.
 - → May result in damage to the remote control.

Remote Control Display

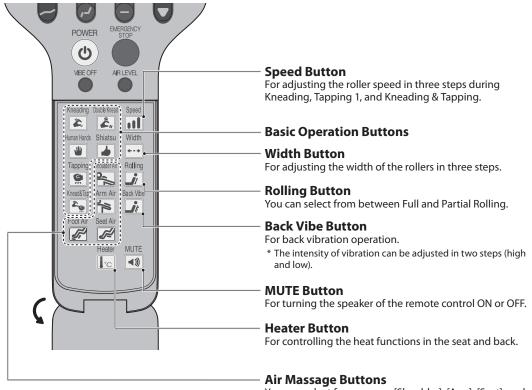
Information, such as massage action descriptions, status of progress, and the intensity and speed of the massage in progress, is displayed with both characters and symbols. Characters and symbols on the display move from right to left.

Example: While the Shiatsu Point Locator sensors are being activated, the display shows the following text: "Locating Shiatsu Points..."

Remote Control Display



Remote Control/Inside the Panel



You can select from among [Shoulder], [Arm], [Seat], and [Foot].

* The intensity of air massage can be adjusted in three steps (high, medium, and low).

BEFORE USE

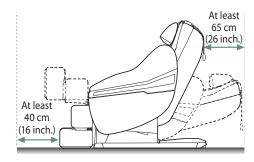
- This product is shipped with the reclining seat back in its fully reclined position and with the armrests and leg rest removed. Before use, be sure to attach the armrests and leg rest (refer to the insertion sheet attached) then raise the seat back to its upright position.
- Do not expose the chair to sudden change of heat. If the room where the chair is to be used is cold, turn the heat up slowly. If the chair is moved from a cold place into a heated room, wait one hour before using the chair.
 - ightarrow Condensation could occur in the moving parts of the product, which may compromise performance.

Installation

Allow for at least 65 cm (26 inch.) clearance behind the chair and 40 cm (16 inch.) in front of the chair when installing, so as to be able to recline the seat back fully without obstruction.



- Do not install the chair in an area of high humidity, such as a bathroom or sauna.
- Only install on a flat, level surface.
- Do not use in areas of high debris or dust content. Do not use where ambient temperature is 40°C (104°F) or over.
- Do not install the chair where it can come into contact with direct heat, such as direct sunlight or a radiator.
- To avoid damaging floor surfaces and to cut down on the noise of the chair, it may be better to install the chair on a carpeted surface or to lay a piece of carpet under the chair. (Do not use electric blanket.)
- The product is very heavy, so please be careful when unloading it so as not to damage floor surfaces.
- Install the chair at least 1 m (40 inch.) away from TVs, radios, and/or other audio or video equipment. Interference from these devices can cause problems.
- The load to the floor per 1 cm² (0.16 in²) is approximately 2.5 kg (5.5 lbs.) with a person weighing 100 kg (220 lbs.) sitting on the chair.



Main Power Connection

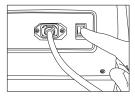
① Plug the power cord into the cord connector located at the back of the chair first. Then plug the other end into the wall outlet.





② Set the main POWER switch located at the back of the chair to ON.

A text message should appear on the remote control display screen.



* If the main POWER switch is turned on while the rollers are stopped in the middle of the movement, they will automatically return to their storage position (upper part of the reclining seat) then stop.

The seat will also move for adjustment of the initial position then stop.



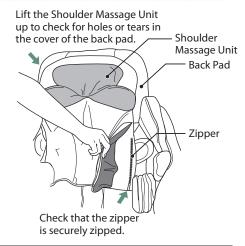
- Do not use with any type of transformer device.
 - \rightarrow May result in damage to the product or electric shock.



- Before plugging the power cord into the wall outlet, make sure that the main POWER switch is set to OFF.
- Make sure that the plugs on the power cord are inserted fully into the cord connector and the wall outlet.
- Before using the chair for the first time, turn on all the switches in order as indicated in this manual to check
 that the chair is operating properly.

Checking the Seat Cover

Check for holes or tears in the back pad and other parts. Check also that the zippers located at both sides of the back pad are securely zipped.





Before each use, check for holes or tears in the cover of the back pad. Also, check the other parts for tearing.
 Stop using the chair immediately if you find even the smallest tear. Unplug the chair and contact your local distributor.

How To Move

First, raise the reclining seat back and set the main POWER switch to OFF. Then unplug the power cord from the outlet. Grip the lower parts of the both armrests, as illustrated, lift the chair, and move.



A Caution

- Do not move the product while someone is in it.
- During moving, be fully careful not to pinch your feet.

POSITION ADJUSTMENT

How to Sit

When the chair is off, the rollers are normally drawn back into the left and right sides of the upper part of the seat back (Storage Position). For safety reasons, first check the positions of the rollers. If they are in any position other than storage positions, set the main POWER switch to ON before sitting down to allow the rollers to return to their storage position. When you finish checking, sit down slowly in the center of the seat.

⚠ Caution

- Do not sit down on the chair with the leg rest raised.
 - → Any sudden heavyweight on the leg rest could cause damage to the mechanism. Or, accident or injury may result if the chair tips over.
- Before using, raise the reclining seat back to its fully upright position. Then recline the seat back slowly to the most comfortable position, remembering to start off with a lighter massage.

How to Use the Reclining Seat Back

■ To raise the reclining seat back:

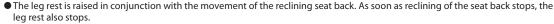
Press and hold the RECLINE ["] button on the remote control. Release the button when the seat back reaches your desired position.

The button may be released after 2 seconds and the chair will continue to auto-restore to the upright position.

■ To lower the reclining seat back:

Press and hold the RECLINE [—] button on the remote control. Release the button when the seat back reaches your desired position.

The button may be released after 2 seconds and the chair will continue to auto-recline to the full reclined position.



• If the main POWER switch at the back of the chair is set to ON, the reclining angle of the seat back can be adjusted.

Warning

Make sure no one, especially children or pets, is in the way when lowering the reclining seat back.
 Be careful not to stand or place any object behind the seat.

How to Use the Leg Rest

■ To raise the leg rest:

Press and hold the LEG REST [__/] button on the remote control. The button may be released after 2 seconds and the leg rest will continue to raise.

■ To lower the leg rest: –

Press and hold the LEG REST [] button on the remote control.

The button may be released after 2 seconds and the leg rest will continue to lower.

• If the main POWER switch at the back of the chair is set to ON, the angle of the leg rest can be adjusted.



Make sure no one, especially children or pets, is in the way when lowering the leg rest.
 Be careful that people and/or objects are not caught under the leg rest.

Do not release hands suddenly while lifting the leg rest by hand.

Caution

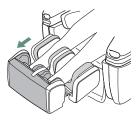
Do not place anything other than legs and feet on the leg rest.



Foot Slide Adjustment Function

■ How to Move the Foot Unit Downward

To slide the Foot Unit of the leg rest to move it downward, push it down with your feet.

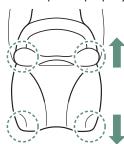




- Be careful not to get hands, feet, or objects caught between the leg rest units or between the leg rest and the chair during a foot slide operation.
 - → Accident, personal injury, or damage to the chair may result if hands, feet, or objects are caught.

How to Use the Shoulder Massage Unit

Place the Shoulder Massage Unit in a proper position. If it is not placed properly, the Automatic Shiatsu Point Locator may not function properly.



To raise the unit: Push up the headrest of the Shoulder Massage Unit.

To pull down the unit: Pull down the lower parts of the Shoulder Massage Unit.

Proper Position of the Shoulder Massage Unit Position both ends of the Shoulder Massage Unit on your shoulders.

■ How to Use the Chair Without the Shoulder Massage Unit

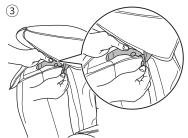
You can have your shoulders massaged by the rollers and not by the Shoulder Massage Unit, by securing the Shoulder Massage Unit at the upper part of the seat back.



- Thip the side of the Shoulder Massage Unit over, as illustrated. The lock belts for the Shoulder Massage Unit are initially positioned at the rear of the Shoulder Massage Unit.
 - * The lock belts are located at the both sides of the unit.



② Pull out the belts on both sides. Move the Shoulder Massage Unit upward to the upper part of the seat back.



③ Fasten the buttons located at the rear of the both sides of the back pad to the holes of the belts.



Isit on the chair, as illustrated, and start a massage.

POSITION ADJUSTMENT

How to Use the Shiatsu Pads for Shoulders and Feet

The Shiatsu Pad for Shoulders (strong) are placed inside the Shoulder Massage Unit.

If you feel that the massage given by the Shoulder Massage Unit is too strong, replace it with the Shiatsu pads (light).

If you feel the massage is too strong, remove the Shiatsu pads.



Shiatsu Pad for Shoulders (light)

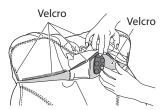


Shiatsu Pad for Shoulders (strong) R



Shiatsu Pad for Shoulders (strong) L

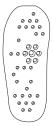
* The Shiatsu Pads for Shoulders (strong) L and R are symmetrical opposites. Use Pad L for the left shoulder and Pad R for the right shoulder.



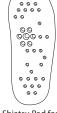
Disengage the Velcro at the rear of the cover of the shoulder massage section, turn the cover over, then attach the Shiatsu pads at any place where the Velcro is provided, according to your preference.

* For easy replacement of the Shiatsu pads, raise and place the Shoulder Massage Unit at the upper part of the seat back.

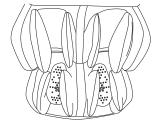
Add the Shiatsu Pad for feet if you feel that the massage is too light. Remove the Shiatsu Pad for feet if you feel that the massage is too strong.







Shiatsu Pad for Foot L Shiatsu Pad for Foot R



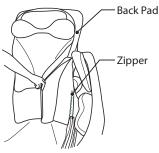
How to Install the Massage Buffer Pad (Thin or Thick)

The buffer pad is not required for the use of your massage chair, and this massage chair is shipped from the factory with no buffer pad installed.

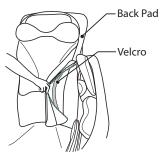
If the back massage is too intense, your can add the accessory buffer pad.

Most users find that the addition of a buffer pad is unnecessary, but this is a matter of your personal preference and massage comfort.

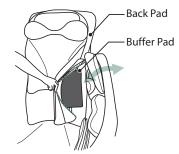
If you wish to the buffer pad, please follow the instructions below.



① Unzip the zipper located at one side of the back pad.



② Disengage the Velcro located at the rear of the back pad.



3 Replace the buffer pad.



• Before use, check that the zippers located at both sides of the back pad are securely zipped.

How to Use the Upper-Arm/Forearm Units

Place your arms in the Upper-Arm and Forearm Units, as illustrated.

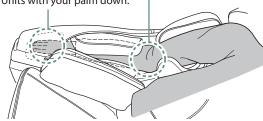
Be careful not to place your elbows where the air cushions are.

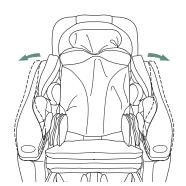
- Do not fall asleep in the chair during a massage.
 → May result in personal injury.
- If you begin to experience marked pain or other unusual physical discomfort while using the product, seek medical advice immediately and discontinue use of the product.

The auto-adaptive width mechanism of the Upper-Arm and Forearm Units enable them to stretch out by 4° at maximum so that they can fit the body type of the user.

* Place your arms in the Upper-Arm and Forearm Units with your palm down.

* Be careful not to place your elbows where the air cushions are.





How to Use the Heater

Press the Heater button once to turn on back (b) and seat (s) heat. Press again to activate only the back (b) heat. Press a third time to activate only seat (s) heat.

Pressing a fourth time will turn off all heat.

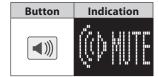
- The heater turns itself off automatically about 2 hours after it is turned on.
- Without the remote control power on, it is possible to turn the heater on or off if the main POWER switch at the rear of the chair is set to ON.

Button (b: back, s: seat)

Speaker on the Remote Control

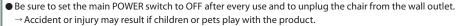
The sound from the speaker can be muted or reactivated with the MUTE button behind the panel of the remote control.

While the sound is muted, the symbol shown on the right is displayed on the display of the remote control.



AFTER USE

⚠ Caution

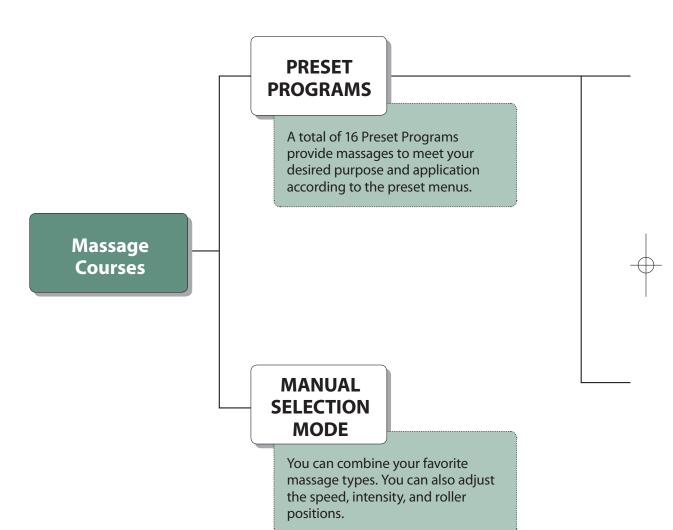


After using the chair, be sure to return the reclining seat back to the upright position and lower the leg rest
to its lowest position.

• Wipe the product off after every use, and store it in a place free of excess humidity.

- Do not pull on the power cord to unplug the product from the wall outlet; make sure to grasp the plug firmly when unplugging.
- If you will not be using the product for some time, be sure to unplug it from the wall outlet.

MASSAGE PROGRAMS & SELECTION



MASSAGE PROGRAMS & SELECTION

1 Full Body

For a comprehensive full-body Healthcare massage. This program is recommended for persons who feel fatigue or lack of energy.

2 Full Body Air

For a comprehensive full-body massage focused on air massage.

This program is recommended for persons who prefer softer massage.

3 Youth

A program for young people.

This program is recommended for persons who prefer softer massage or for children aged 14 years or over.

4 Quick

This program provides a quick massage to refresh the entire body.

5 Morning

For morning massage.

This program is recommended for persons who have a bad morning or who have not recovered from their fatigue.

6 Night

For night massage.

It is recommended to use this before going to bed.

7 Stretch

For stretching operations.

This course is focused on curving and twisting motions.

8 DreamWave

For a DreamWave massage.

This program is recommended for persons who need relaxation.

• The duration of each course varies depending on height, body type, reclining angle, and other factors related to the user.

WELL-BEING PROGRAMS

2 seconds.

HEALTHCARE

PROGRAMS

For relaxation of muscles

of any of the Healthcare

the program button for

Progarms, depress and hold

In order to select the Deep Relaxation version

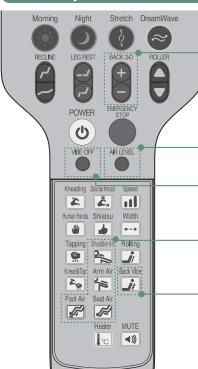
For refreshing or relaxing In order to select the Deep Relaxation version of any of the WELL-BEING Progarms, depress and hold the program button for 2 seconds.

PRESET PROGRAMS

Preset Programs

- Sixteen automatic programs provide a variety of different massages to relieve fatigue.
- With the Preset Program buttons, you can choose your favorite program, which will provide a carefully crafted massage suited to your needs.

Various Adjustments



■ BACK 3-D Buttons

The intensity of back massage can be continuously adjusted with [+] and [-].

■ AIR LEVEL Button

The intensity of air massage is initially set to Medium. Each time the button is pressed, the intensity changes in the order of High, air massage canceled, Low, then Medium.

(The intensity of air massage for the Youth Program is initially set to Low.)

* If the program is changed, the intensity of air massage is reset to its initial setting (MED).

■ VIBE OFF Button

The vibration function included in a program can be canceled with the VIBE OFF button, according to your preference.

To reactivate the vibration function, press the VIBE OFF button again.

■ Air Massage Buttons

The intensity of air massage can be adjusted by area.

Each time the button located behind the panel of the remote control is pressed, the intensity changes in the order of High, air massage canceled, Low, then Medium.

* If the program is changed, the intensity of air massage is reset to its initial setting (MED).

■ Back Vibe Button

The intensity of a back vibration operation can be adjusted with the Back Vibe button located behind the panel of the remote control. The intensity of back vibration is initially set to Low.

Each time the button is pressed, the intensity changes in the order of High, vibration canceled, and Low.

Changing Courses

Before the course in progress finishes, you can change it to another course. After a total duration of 30 minutes, the course in progress stops even if not completed

progress stops even if not completed. *
* It may take some time to change courses because the air bags for the BACK 3-D function must be deflated before changing the course.

Switching from One Preset Program in Progress to Another

When one Preset Program button is pressed while another Preset Program is in progress, the rollers return to their storage positions, then the selected program stars after Automatic Shiatsu Point Locator completes a new body scan. You can adjust the shoulder position during Automatic Shiatsu Point Locator operation.

Switching from a Preset Program to Manual Selection Mode

When one of the buttons for Manual Selection Mode is pressed while a Preset Program is in progress, the Preset Program immediately stops, and the selected operation starts. To select an air massage or back vibration operation, press the POWER button to stop the preset program in progress before the selection.

Stopping in the Middle of a Massage

To stop mid-massage, press the POWER button. The rollers will return to their storage positions, a seat will automatically return to the upright position and the massage will stop.

In an emergency or if there is some malfunction during operation of the chair, press the STOP button. The rollers will stop immediately. After confirming safety, press the POWER button. The rollers will return to their storage positions and stop.



- If you feel the massage is too strong, reduce the stimulation according to this Operating Manual. If this solution does not work, stop using and contact your local distributor.
- → May result in injury if you continue use with high stimulation under such circumstances.
- Do not place hands or feet into the roller tracks, into the space between the seat back and the seat or into the moving parts. Do not sit wearing hard objects, such as hair accessories, necklace, watch, bracelet, or ring.
- If your leg or foot comes out of the leg rest during the massage, do not try to force it back in.



Press the POWER button.

If no selection is made within 2 minutes, the power will automatically shut off.

Press the desired button.

- Press and hold the program button for 2 seconds selects the Deep Relaxation version of the massage course.
- If you desire you can combine a sequence of 2 programmed massage courses by following these steps: after selecting your first programmed Massage Course, immediately select your second massage course choice while all the buttons on the remote are flashing. You have about 5 seconds to select your second programmed course. When 2 massage programs have been strung together, the button of the first selected course is glow continuously while the second selected course flashes intermittently. Note: the youth course cannot be part of a combined massage.
- Once a programmed course is selected the chair will automatically reclined to a massage starting position.



The ROLLER positions can be adjusted.

With the ROLLER buttons, the vertical position of the rollers can be adjusted. If no adjustment is required, do not use these buttons.

The program starts.

The progress of the program is indicated on the display of the remote control with the program name.



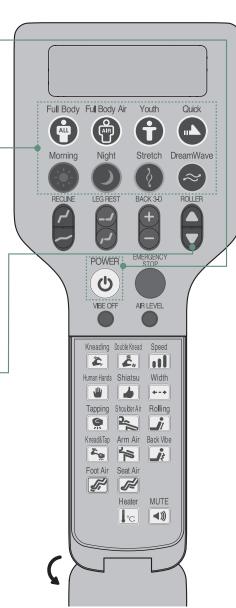


*The progress of the program may not be indicated if the operation is combined with other operations.

Program completed.

When the massage program finishes, the rollers return to their storage positions (upper part of the seat back). Then the power to the remote control is shut off. However, reclining of the seat back, angle adjustment of the leg rest, and ON/OFF of the heater are still enabled.

When 2 courses have been combined, at the conclusion of the first selected course, the second selected course commences and the button for the second course changes from flashing intermittenly to a steady glow. The second course then commences.





Keep massage sessions to no more than 15 minutes in length. Area Specific Massage of any particular area
on the body to no more than 5 minutes.

- → Continual use for extended periods of time can result in over-stimulation, which could cause the opposite of the desired effect, or even injury.
 Set 30 minutes in total for reference per day and keep appropriate intervals between each massage
- * For children aged 14 years or over, use only the Youth Program and only one session per day.

MANUAL SELECTION MODE

How to Operate Manual Selection Mode

You can combine massaging actions of your choice from among menus ① to ④.

- A circle in the adjustment column means that the particular adjustment can be made in the course of that massage action.
- Width adjustment is not available if an action for which width adjustment is not available is combined with rolling or back vibration.
- In the basic and rolling operations, Automatic Shiatsu Point Locator is performed in the same manner as in the Preset Program.

① Basic Operations

- · Automatic Shiatsu Point Locator is performed in the same manner as in the Preset Program.
- Once Automatic Shiatsu Point Locator is performed for a basic operation, it will not be performed again if another basic operation is selected.

Operation	Button	Action	Indication	Forward/ Reverse	Speed	Width	Up/ Down	Intensity	
Kneading	٤	This performs kneading type of Each time the button is pressed, forwareverse direction, or stop can be select page 21.)	¢	0	O 3 steps	_	0	0	
Human Hands	"	This performs complex massagmimicking the touch of humar Each time the button is pressed, forweverse direction, or stop can be select page 21.)	₩	0	_	_	0	0	
Double Kneading	Ê"	Kneading in the forward and redirections at various speeds wautomatically repeated.	3 6	_	_	_	0	0	
Tapping	9	Each time the button is pressed,	Tapping 1	<u>1</u>	ı	O 3 steps	0	0	0
			Tapping 2	2 G i	_	_	0	0	0
Kneading & Tapping	20	Kneading and Tapping are simultaneously performed. Each time the button is pressed, forward direction, reverse direction, or stop can be selected. (See page 21.)		£	0	O 3 steps	_	0	0
Shiatsu	.	Shiatsu massage.	Shiatsu 1	#1 	_	_	0	0	0
		Each time the button is pressed, Shiatsu 1, Shiatsu 2, or stop can be selected.	Shiatsu 2	3 0	_	_	_	0	0

② **Air Massage**Fach time the butto

Each time the button is pressed, Low, Medium, High, or OFF can be selected. \\

Operation	Button	Indication	Action	Intensity
Shoulders	2	4 × H	Air massage to shoulders (The symbol on the left means that the air level to the shoulders is High.)	0
Arms	%	\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	Air massage to arms (The symbol on the left means that the air level to the arms is Medium.)	0
Leg	J.	}> [[]	Air massage to legs (The symbol on the left means that the air level to the legs is Low.)	0
Seat	H	产州	Air massage to buttocks (The symbol on the left means that the air level to the buttocks is High.)	0

③ Rolling

Automatic Shiatsu Point Locator is performed in the same manner as in the Preset Program.

Operation	n Butto	Action	Indication	Width	Up/ Down	
Rolling		This performs stretching of the full or partial spine with only up and	Full Rolling	(‡)		
		down movements of the rollers. Each time the button is pressed, Full Rolling, Partial Rolling, or stop can be selected.	Partial Rolling		0	○*

* During Partial Rolling, the center position of the range of Partial Rolling can be adjusted. During Full Rolling, upward or downward movement is reversed.



4 Vibration

This controls the back vibration massage.

(On or Off of vibration operation is automatically repeated at predetermined intervals.)

Each time the button is pressed, Low, High, or OFF can be selected.

Operation	Button	Indication	Width	Up/Down	Intensity	
Back	j è	∑N≋HI	0	0	0	
Vibration	Action	For a back vibration operation (The above symbol means that the intensity of vibration is High.)				

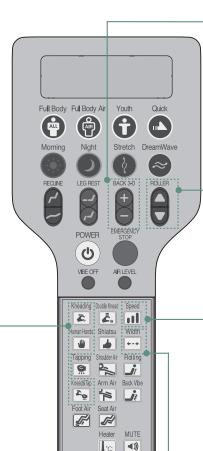
MANUAL SELECTION MODE

Various Adjustments

■ Change in Forward/Reverse Directions

Operation	Indication	Action
Forward	FWD	During Kneading, Human Hands, and Kneading & Tapping, each time the button
Reverse	REV	is pressed, forward direction, reverse direction, or stop can be selected.

■ BACK 3-D Buttons Operation Button Action The intensity of back massage can Intensity be continuously adjusted with [+]



■ ROLLER Buttons Operation Button **Action** During Kneading, Human Hands, Double Kneading, Kneading & Tapping, Shiatsu 1/2, Tapping Up/Down 1/2, and Back Vibration, the roller positions can be adjusted with [...]

* During Partial Rolling, the center position of the range of Partial Rolling can be adjusted. If [] or [] is pressed during Full Rolling, upward or downward movement is reversed.

■ Speed Buttons

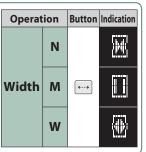
Operation	Button	Indication	Action
Speed	ıll	LO	During Kneading, Kneading & Tapping, or Tapping 1, the speed of action can be adjusted in 3 steps. Speed can be adjusted during operation. The symbol on the left means that the speed is set to Low.

■ Width Button

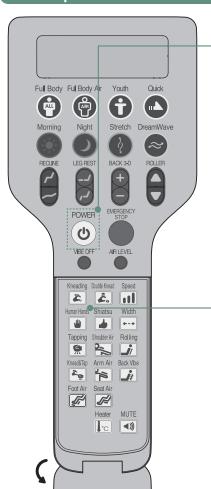
During Shiatsu 1, Tapping 1/2, Full Rolling, Partial Rolling, and Back Vibration, the width of the rollers can be adjusted in 3 steps (Narrow, Medium, and Wide).

The width can be adjusted during operation.

* Width adjustment is not available if an action for which width adjustment is not available (Kneading, Human Hands, Kneading & Tapping, or Shiatsu 2) is combined with rolling or back vibration.



How to Operate Manual Selection Mode



Press the POWER button.

If no selection is made within 2 minutes, the power is automatically shut off.

Press the desired button.

* Full Rolling, or Partial Rolling is selected, the Automatic Shiatsu Point Locator starts locating Shiatsu points.

Massage action starts.

The progress of the course is indicated on the display of the remote control with the course name.



After 15 minutes, the massage operation finishes.

The rollers return to their storage positions (upper part of seat back).

Then the power to the remote control is shut off. However, reclining of the seat back, angle adjustment of the leg rest, and ON/OFF of the heater are still enabled.

Changing Courses

Switching from Manual Selection Mode to a Preset Program

- When one Preset Program button is pressed while Manual Selection Program is in progress, the selected preset program starts.
- The roller returns to their storage positions and the new program starts after the Automatic Shiatsu Point Locator completes a body scan. You can adjust the shoulder position during Automatic Shiatsu Point Locator. If a body scan was completed in the manual mode, the Preset Program will commence without conducting a body scan.
- After a total duration of 30 minutes, the course in progress stops even if not completed.
- * It may take some time to change courses because the air bags for the BACK 3-D function must be deflated before changing the

Stopping in the Middle of a Massage

To stop mid-massage, press the POWER button. The rollers will return to their storage positions, and the seat will automatically return to the full upright position automatically.

In an emergency, or if there is any sudden malfunction, push the STOP button to make the chair stop immediately.

After confirming safety, press the POWER button. The rollers will return to their storage positions, and the seat will automatically return to the full upright position automatically.



- If you feel the massage is too strong, reduce the stimulation according to this Operating Manual. If this solution does not work, stop using and contact your local distributor.
- → May result in injury if you continue use with high stimulation under such circumstances.
- Do not place hands or feet into the roller tracks, into the space between the seat back and the seat or into the moving parts. Do not sit wearing hard objects, such as hair accessories, necklace, watch, bracelet, or ring.
- If your leg or foot comes out of the leg rest during the massage, do not try to force it back in.

TROUBLESHOOTING

If there is still a problem after trying the solutions given in this troubleshooting guide, stop using the product immediately so as to prevent accident or injury and unplug the product from the wall outlet. For contact your local distributor, please refer to the last page of this booklet.



Noise during operation:

- During Tapping and Kneading & Tapping
- Sound of the air pump
- Sound of rollers rubbing against the seat cover, or squeaky rubbing sound of the seat cover during DreamWave mode
- Clatter during DreamWave operation
- Vibrating mechanism noise
- Sound of the reclining seat back mechanism
- Sound of the air massage cushions



These noises are a normal part of the product's operation and do not affect its performance in any way.



Remote control buttons do not seem to be activating normally.



Check for the following possible problems:

- ① Check if the power cord is fully plugged into the wall outlet.
- ② Check if the power cord is fully plugged into the power connector located at the rear of the chair.
- ③ Check if the main POWER switch at the rear of the chair is set to ON.



The message "Restart the main POWER switch." appears on the remote control display.



Set the main POWER switch located at the rear of the chair to OFF then back ON after about 5 seconds.

- ① If the chair returns to normal, no further action is needed.
- ② If the same message is displayed again, stop using the chair and unplug it from the wall outlet. Contact your local distributor.

Anyone other than an authorized serviceperson must not repair or disassemble.



The Automatic Shiatsu Point Locator Function is not working properly. (The height of rollers does not fit the shoulders.)



Sit further back in the chair so that your head rests firmly on the Shoulder Massage Unit. The roller shoulder positions can be adjusted using the ROLLER buttons immediately after the Shiatsu points are located.



Massage action stops in the middle of the program.



Set the main POWER switch located at the rear of the chair to OFF then back ON after about 5 seconds.

- ① If the chair returns to normal, no further action is needed.
- ② If the chair does not return to normal, stop using the chair and unplug it from the wall outlet. Contact your local distributor.



The rollers stop during the massage.



Sometimes when the speed is slow and there is too much pressure to the rollers, they may stop moving temporarily.

This is not breakage. Just slightly lift your body.



The rollers moved up to the top and then stopped.



The auto timer will cause the rollers to move up to the top of the chair when the massage time is finished, so as not to interfere with your movements when getting out of the chair. To continue massaging, press the POWER button on the remote control again.

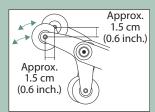
Problem

The right and left rollers are out of alignment.



The rollers are designed to provide for the alternating tapping function, so in the stopped position they are sometimes out of line—

This is part of their design, and there is nothing wrong with the product.





Reclining of the seat back cannot be performed.



Check to be sure there are no objects between the seat back and control box. The reclining safety mechanism may be activated.

TROUBLESHOOTING



If I try to recline the seat back or adjust the angle of the leg rest during air massage, the chair stops.



For safety purposes, the air pressure massage is designed to stop if the reclining seat back or the leg rest is activated. This is not breakage.



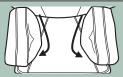
Air massage stops if the [+] button of BACK 3-D is pressed.



This is part of their design, and there is nothing wrong with the product.



Seat Side air cells protrude and do not retract





The seat side air cells operate using compressed air inflating a series of air cells that expand like a balloon. Sometimes these air cells do not fully retract on their own. This may happen when the air cells are inflated without a person sitting in the chair or when a very slender person uses the chair. This is easily resolved by gently pressing back the inflated portion of seat side air cells until they rest flat again.

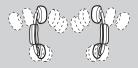




One of the back massage rollers "snaps" or "skips" sideways when the chair.



The back roller mechanism is designed to move side ways in a circular motion. Occasionally, the roller may get caught a wrinkled portion of the fabric. wThis may create a snapping or skipping feeling. Adjust the fabric as needed.





One of the back massage rollers "jumps" or "skips" vertically





The back roller mechanism is designed to move up and down as well as push back and forth. Occasionally, the roller may get caught by a wrinkled portion of the fabric which can create a jumping or skipping feeling on your back. Adjust the fabrics as needed.

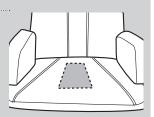




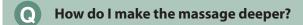
Heat setting does not seem to be functioning properly



The heating elements are located in the center portion of the seat and back. The heating unit is designed to provide a very gentle heat on the seat and back. It does take 5-10 minutes for the heater to reach operating temperature. Pleaes allow adequate time for the seat and back to warm up.



FAQ





During Preset Programs, adjust the intensity of massage with the BACK 3-D, AIR LEVEL, Back Vibe button (behind the panel), or each operation button for air massage (behind the panel) on the remote control. In Manual Selection mode, adjust the intensity of massage with the BACK 3-D, Back Vibe button (behind the panel), or each operation button for air massage (behind the panel) on the remote control.

If this solution does not work, lower the reclining seat back and sink deeply into the chair to put more weight on the reclining seat back.

You can also increase the intensity by removing the buffer pad located at the rear of the back pad.

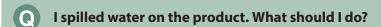
How do I make the massage lighter?



During Preset Programs, adjust the intensity of massage with the BACK 3-D, AIR LEVEL, Back Vibe button (behind the panel), or each operation button for air massage (behind the panel) on the remote control. In Manual Selection mode, adjust the intensity of massage with the BACK 3-D, Back Vibe button (behind the panel), or each operation button for air massage (behind the panel) on the remote control.

If this solution does not work, replace the buffer pad at the rear of the back pad with the supplied buffer pad (thicker).

You can decrease the intensity of massage by raising the seat back.





Immediately set the main POWER switch located at the rear of the chair to OFF, then unplug the chair from the wall outlet. Contact your local distributor.

CARE AND STORAGE

Storage

- After wiping off any dust or dirt, store the product in a place that is relatively dry.
- If you are not going to use the product for some time, put a cover on it that will protect it from dust and dirt.
- Pets can sometimes chew on power cords, so try to keep pets away from the product even when it is being stored.



 Do not install the product where it can come into contact with direct heat, such as direct sunlight or a radiator.

Care and Maintenance



When cleaning or caring for the product, make sure to unplug the product from the wall outlet first. Do not
plug or unplug the power cord with wet hands.

Caring for the Back Pad and Covers

Soak a piece of soft cloth in lukewarm water in which a small amount of mild detergent has been added. Then thoroughly wring it out before cleaning off any spots or grime.



 The fabric color can change if the product is in contact with vinyl covers or some wall coverings for a prolonged period of time.

Caring for the Remote Control

Wipe dirt off the remote control with a dry cloth.

Never use a moistened or wet cloth. → May result in mechanical failure.

Caring for Other Plastic Parts

Soak a piece of soft cloth in lukewarm water in which a small amount of mild detergent has been added, thoroughly wring it out, and clean off any spots or grime. Then wipe with a dry cloth so that no detergent residue remains.

 Do not use alcohol based or other household cleaning products or abrasives because they can scratch or crack the finish and/or cause color to fade.