

Place  
First Class  
Stamp  
Here

PLAYSTAR INC  
PO BOX 1777  
JANESVILLE WI 53547-1777

Please fold on dotted line and secure with **tape** for mailing.

## Special Offer

### Receive a Full 10-Year Warranty!

Just complete your registration on-line at [www.playstarinc.com/playsetwarranty](http://www.playstarinc.com/playsetwarranty) or return this Warranty Registration Card within 30 days of purchase and we will extend your **five-year warranty** to a full **ten-year warranty**.

## Warranty and Registration

**C**ongratulations on your new PlayStar purchase! PlayStar is dedicated to providing products manufactured to quality standards that meet or exceed customer expectations of its intended use.

Please read the warranty information on the back of this sheet carefully. Complete your registration on-line at [www.playstarinc.com/playsetwarranty](http://www.playstarinc.com/playsetwarranty) or return the card located between the back pages of this booklet. Proper registration will not affect warranty coverage, but may expedite the processing of your warranty claims and may also serve as a proof-of-purchase in case your original receipt is lost.

**Special Offer**

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***Thank You for choosing PlayStar.*** Because it is our intention to achieve 100% customer satisfaction, we make every effort to ensure this. Should you have any questions or if we can assist you in any way, please call our friendly Customer Service Department for immediate action.

Do not return to the store.  
**Please call us Toll Free at 1-888-PLAYSTAR** (752-9782)  
Ask for Customer Service.  
Monday through Friday, 8:00 A.M. to 5:00 P.M. C.S.T.

*We Will Gladly Help!*

**Special Offer!**  
See reverse side for details



# STATEMENT OF WARRANTY

## FIVE-YEAR WARRANTY

PlayStar, Inc. warrants these goods, to the original residential purchaser, to be free from defects in material and workmanship under normal and proper usage for a period of five years from the date of purchase.

No warranty is offered on goods subject to normal wear and tear, unreasonable use, abuse, improper installation or maintenance, vandalism, alterations or modifications, acts of God, cosmetic issues including rust, scratches and discoloration, or product not used as intended or designed.

PlayStar, Inc. reserves the right to examine photographs, physical merchandise claimed to be defective, and to recover said merchandise, freight prepaid by purchaser, prior to disposition of warranty claims.

PlayStar's sole liability under this warranty is strictly limited to the repair or replacement of any defective product. In no event shall PlayStar's liability under this warranty exceed the actual cost of materials necessary for repair or replacement of the product covered, whichever is less. PlayStar shall not be liable for incidental, indirect, or consequential damages caused by its products.

**This warranty is in lieu of all other warranties, whether express or implied, including any warranties of merchantability or fitness for a particular purpose. This warranty gives you specific legal rights. You may have other rights that vary from state to state.**

**Record of Purchase**

Product Name \_\_\_\_\_

Product No. \_\_\_\_\_ Date Purchased \_\_\_\_\_

Purchased From \_\_\_\_\_

Detach Warranty Registration Card Here



### WARRANTY REGISTRATION CARD

**Please Register Immediately – Confidential**

Just complete your registration on-line at [www.playstarinc.com/playsetwarranty](http://www.playstarinc.com/playsetwarranty) or return this Card.

PLEASE PRINT

Name \_\_\_\_\_ Phone (\_\_\_\_) \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

E-Mail Address \_\_\_\_\_

Name of Kit \_\_\_\_\_ PS# \_\_\_\_\_ (located on carton and instructions)

Design option - if applicable (circle one) Gold Silver Bronze Qualifier Starter

What additional accessories did you purchase? (please fill in numbers for each)

PS \_\_\_\_\_, PS \_\_\_\_\_, PS \_\_\_\_\_, PS \_\_\_\_\_, PS \_\_\_\_\_

PS \_\_\_\_\_, PS \_\_\_\_\_, PS \_\_\_\_\_, PS \_\_\_\_\_, PS \_\_\_\_\_

Purchased from \_\_\_\_\_ Date of purchase \_\_\_\_\_

**What were the important factors that influenced your decision to purchase these products?**  
(please check all that apply)

- Brochure
- Children
- Gift
- Website
- Project Planner
- Size
- Brand Name
- Display
- Design/looks
- Easy Instructions
- B-I-Y
- RTA
- Factory Built
- Accessories
- Ad/Flyer
- Number of Activities
- Safety
- Weight Limits
- Packaging
- Promotes Fitness
- Social Interaction
- Signage
- Wood
- Sales Staff
- Recommended
- Quality
- Price
- Assembly Time

Please rate the following from 1 to 5.

(1 = Excellent, 2 = Good, 3 = Average, 4 = Poor, 5 = Inadequate)

Type of Activities \_\_\_\_\_ Number of Activities \_\_\_\_\_ Instructions \_\_\_\_\_

Style/Color \_\_\_\_\_ Customer Service \_\_\_\_\_ Design Options \_\_\_\_\_

Quality \_\_\_\_\_ Price \_\_\_\_\_ Construction \_\_\_\_\_

Assembly Time \_\_\_\_\_ Safety \_\_\_\_\_ Retailer Where Purchased \_\_\_\_\_

How many children do you have? \_\_\_\_\_

Please list their ages. \_\_\_\_\_

What improvements could we make? \_\_\_\_\_

May we contact you about the performance of this product?  Yes  No

Would you like to receive information on other PLAYSTAR Products?  Yes  No

*This information is solely for our use and will be kept confidential.  
Thanks again for choosing PlayStar!*