

EVERSTEIN

LIFETIME LIMITED WARRANTY

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LIFETIME LIMITED WARRANTY

EVERSTEIN, a brand committed to the highest standards of quality and craftsmanship, provides a Lifetime Limited Warranty for its shower systems. This warranty is applicable to the original purchaser and covers defects in material or manufacturing workmanship, proof of purchase will be required in the case of a claim.

For manufacture defects, EVERSTEIN will, at its option, (1) replace the defective part or product free of charge, (2) refund the original purchase price of the product (valid for 30 days from the date of delivery).

EVERSTEIN recommends installation by a licensed professional plumber. EVERSTEIN is not responsible for any damage or product failure caused by improper installation, misuse or failure to use a licensed professional.

WARRANTY COVERAGE EXCLUSIONS:

This warranty does not cover defects or damage caused by the use of non-EVERSTEIN original parts. Furthermore, any damage resulting from faulty installation, product abuse, improper use, or the use of abrasive cleaners or solvents is not covered by this warranty. Labor charges and/or damage incurred during installation, repair, or replacement are also not the responsibility of EVERSTEIN.

LIMITATIONS OF LIABILITY:

Except as required by law, this warranty replaces all other warranties, conditions, and guarantees, whether expressed or implied, statutory or otherwise, including but not limited to merchantability or suitability. In certain states, provinces, and countries, the exclusion or limitation of incidental or consequential damages may not apply.

RESPONSIBILITIES OF OTHERS

Inspecting the unit prior to installation is the responsibility of the installer or building contractor who acts on behalf of the user. They are responsible for ensuring the unit is free of defect or damage. In the event of a problem, the unit must not be installed. EVERSTEIN is not responsible for failures or damage that could have been discovered, repaired, or avoided by proper inspection and testing prior to installation.

Damage occurring in transit is the responsibility of the carrier. The user or installer MUST open the crate and inspect the unit for damage when it is delivered. If damage is discovered, it must be reported immediately to the EVERSTEIN and the carrier in writing.

WARRANTY SERVICE NOTE

When requesting warranty, be sure to have the following:

- Copy of original invoice
- Date of installation
- Description and pictures of defect
- Model number or description of model

To obtain warranty service and replacement part, please contact EVERSTEIN Customer Service Team. EVERSTEIN will determine whether to repair or replace your product, issue a refund.