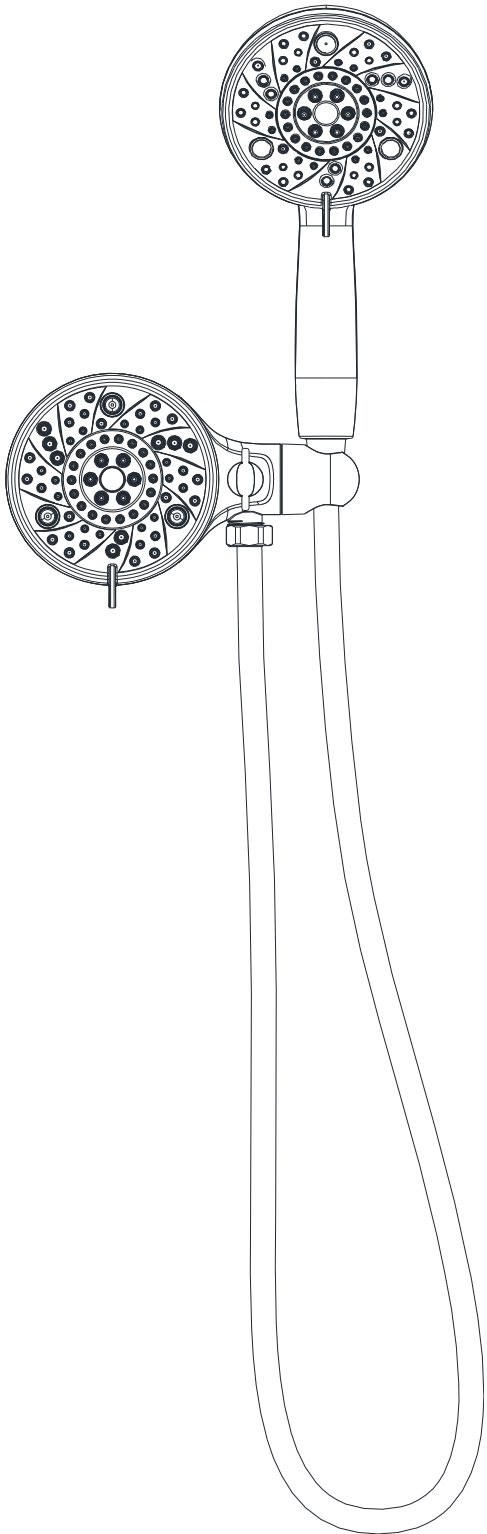


INSTALLATION GUIDE



Dual Shower Head Combo

MODEL	FINISH
S4367K-CH	CHROME
S4367K-BN	BRUSHED NICKEL
S4367K-MB	MATTE BLACK
S4367K-BG	BRUSHED GOLD

HOT LINE: +1-866-203-0866

THANK YOU

Dear Valued Customer,

Thank you for choosing SUMERAIN products. We would like to take this opportunity to express our sincere gratitude for your recent purchase. We hope you are completely satisfied with your new product. Rest assured, we meticulously engineer all SUMERAIN products and put them through rigorous factory tests to ensure their prolonged, trouble-free use under normal conditions.

Installing this product is as simple as it gets. All you need are some basic tools and our handy step-by-step illustrated guide. We wholeheartedly welcome any questions or feedback you may have. We eagerly anticipate the opportunity to assist you in the future. If you have any inquiries regarding this product, please do not hesitate to contact us at +1-866-203-0866 or email us at supports@sumerain.com.

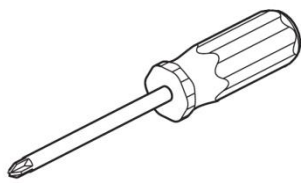
Once again, we extend our gratitude for selecting SUMERAIN products. We remain committed to providing exceptional customer service.

Sincerely,
SUMERAIN Customer Service Department

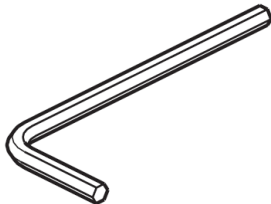
BEFORE PROCEEDING

1. Unpack your new product and ensure that all the parts are contained in the packaging. Keep the product in its original box until you ready to install it.
2. Locate water supply inlets and shut off the water supply valves. These are usually found near the water meter.
3. If you are replacing an existing unit, remove the old unit and clean the mounting surface thoroughly.
4. Observe all plumbing and building codes in your area.
5. It is recommends calling professional if you are uncertain about installing this product.

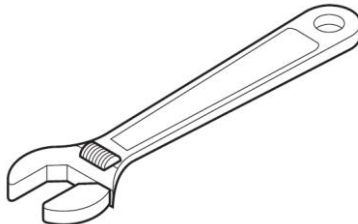
TOOLS RECOMMENDED



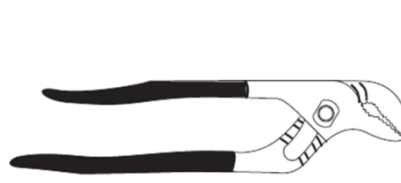
Philips Screwdriver



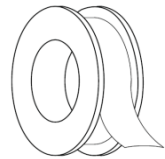
Allen Wrench



Adjustable Wrench



Channel Locks



Teflon Tape

LIMITED LIFETIME CONSUMER WARRANTY

VERSION: 140320.15.3

This product has been manufactured and tested to the highest quality standards by HONGKONG SUMERAIN SANITARY INDUSTRY Co., Limited ("SUMERAIN"). This warranty applies solely to SUMERAIN products purchased by consumers in the United States after January 1st, 2020. In the event of a faucet experiencing leaks or drips during regular usage, SUMERAIN will provide the necessary faucet cartridge to the purchaser, free of charge, in order to restore the faucet to proper working condition. If any defects are identified during normal residential use, SUMERAIN will, at its discretion, perform repairs, provide replacement parts or products, or make appropriate adjustments to ensure the product's optimal functionality.

WHO IS COVERED BY THE WARRANTY

This warranty provides exclusive coverage to the original consumer purchaser, including those who have made purchases through online retail platforms. However, online retail customers who are specifically covered by the "Online CONSUMER Limited Lifetime WARRANTY & Return policy" are also included. Please note that this warranty is non-transferable and cannot be assigned to any other party.

WHAT IS COVERED BY THE WARRANTY

This warranty is applicable only to the SUMERAIN manufactured product that you have purchased. SUMERAIN provides the following warranty against defects in material or workmanship: under normal installation, use, service, and maintenance, if the product or any of its components prove to be defective due to improper workmanship or materials, SUMERAIN will, at its discretion, provide free replacement parts or replace the entire product.

FINISH WARRANTY

Customers are responsible for thoroughly inspecting the product for any material or finish defects within three days of receiving it. Please note that SUMERAIN does not cover surface finish defects under warranty once the fixture has been installed.

ELECTRONIC FAUCETS WARRANTY

SUMERAIN guarantees its LED components, including electronic faucets, valves, controllers, and battery-powered devices, against material and manufacturing defects for one year from the date of purchase, under normal use. The water flow impeller power device (LED faucet power generation device) is guaranteed to be free from manufacturing defects for the first three months from the date of purchase.

LENGTH OF WARRANTY

As stated in the following, any replacement or repaired parts of the product will be covered for the duration of this warranty, which SUMERAIN provides for a period of 1 year from the original date of purchase.

CIRCUMSTANCES THAT SUMERAIN WILL NOT WARRANT AND PAY FOR:

- A. Conditions, malfunctions, or damage that do not result from defects in material or workmanship.
- B. Conditions, malfunctions, or damage resulting from normal wear and tear, improper installation, improper maintenance, misuse, abuse, negligence, accidents, alterations, or the use of abrasive or caustic cleaning agents, "no-rinse" cleaning products, or the product in a manner contrary to the provided instructions. This includes home conditions such as excessive water pressure or corrosion.
- C. Labor or other expenses associated with disconnection, deinstallation, or return of the product for warranty service, as well as installation or reinstallation of the product.
- D. Accessories, connected materials, and products (including but not limited to hand shower flexible hose, spray flexible hose, hand shower, shower head), or related products that are not manufactured by SUMERAIN.

TO OBTAIN WARRANTY PARTS OR INFORMATION

To obtain warranty parts or information professionally, please follow the steps below:

Contact your SUMERAIN retailer or dial the technical service phone number at +1-866-203-0866, or send an email to supports@sumerain.com.

When applying for warranty service, you will need to provide the following information:

- a. Sales receipt or other evidence of purchase date and platform.
- b. Detailed description of the problem.
- c. Ship the product or defective parts to the designated Sumerain warehouse in the United States with prepaid postage. Please ensure careful packaging and insurance of the items. Once the warranty service is completed, any repaired or replaced products or parts will be shipped back to you with prepaid postage.

If you have any further questions or need additional assistance, please contact the provided contact information.

EXCLUSIONS & LIMITATIONS

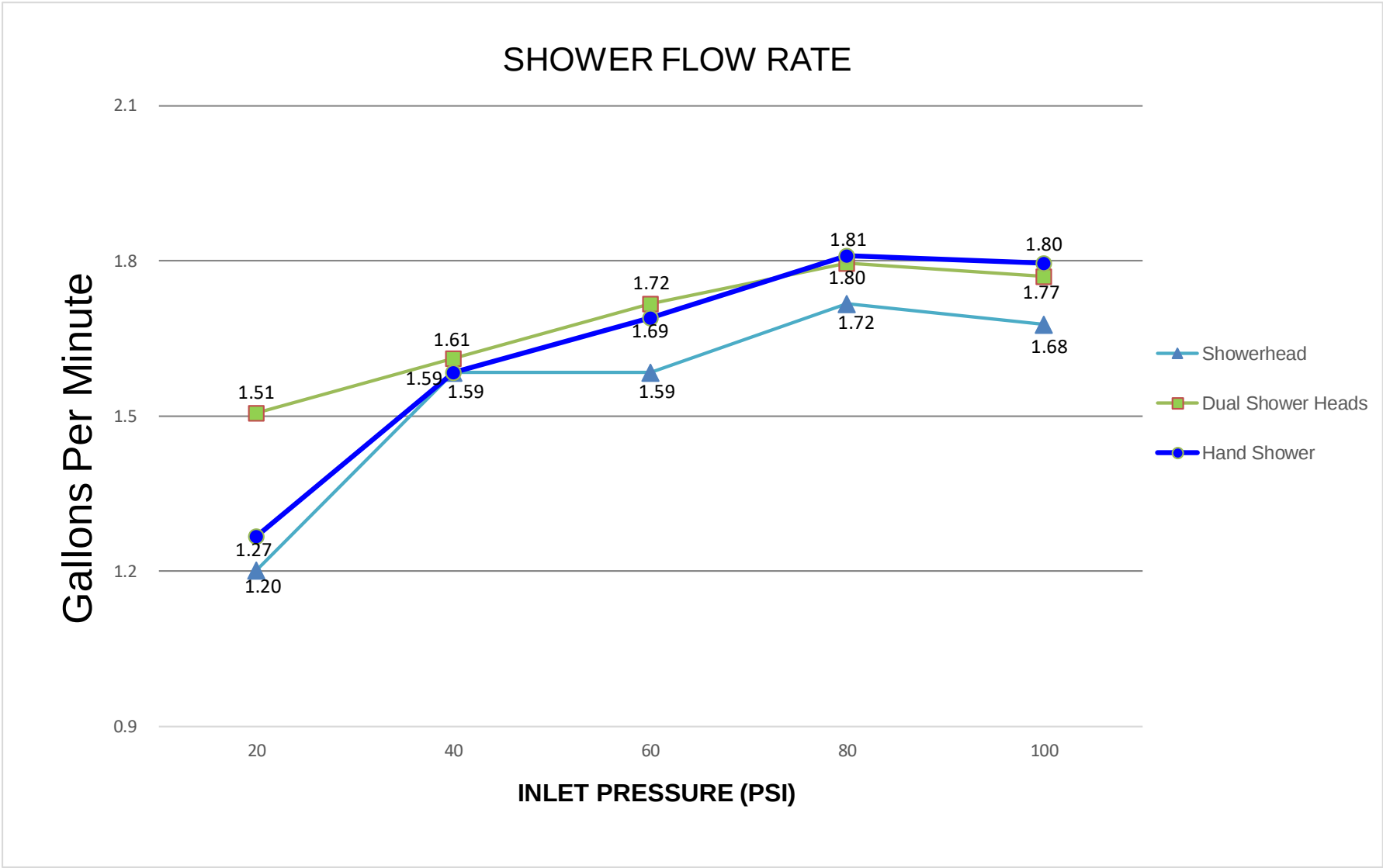
Pursuant to the terms of this warranty, repair, replacement (or, in limited circumstances, refund of the purchase price) shall be the sole remedy available to the purchaser. SUMERAIN assumes no obligations or liabilities and does not authorize any individual to create obligations or liabilities in relation to this product. SUMERAIN shall not be held liable to the purchaser or any party for any incidental, special, or consequential damages resulting from a breach of this warranty or any implied warranties (including merchantability). Please note that certain states do not allow the exclusion or limitation of incidental or consequential damages, therefore the aforementioned limitation or exclusion may not apply to you. This warranty grants you specific legal rights, and you may also have additional rights that vary from state to state. Before initiating any legal proceedings against us under the Magnuson-Moss Warranty Act, you may be legally required to provide us with a reasonable opportunity to rectify or resolve any non-compliance.

PRODUCT INSTRUCTIONS & QUESTIONS

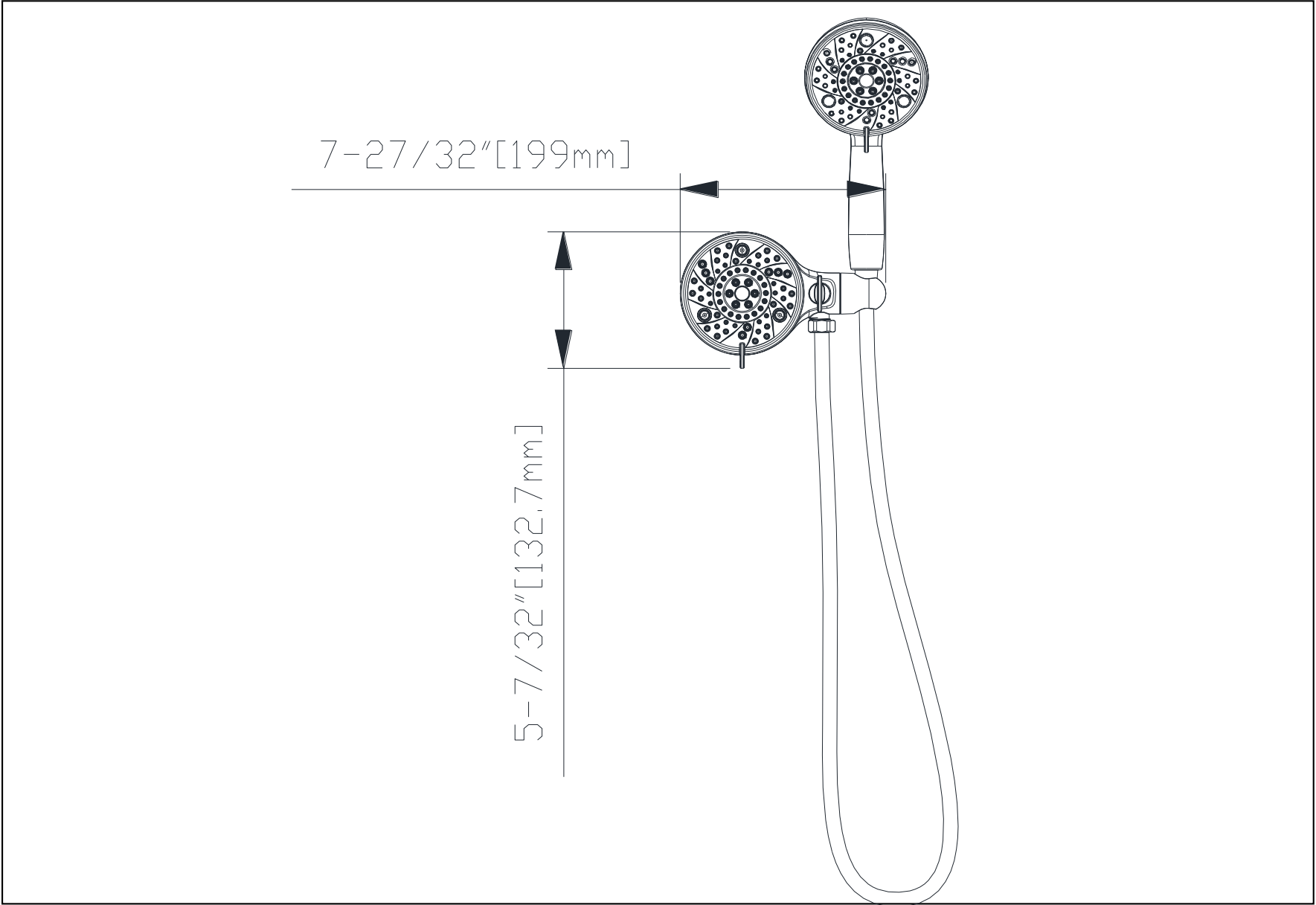
Prior to installation, we strongly recommend conducting a meticulous inspection of your SUMERAIN product to identify any potential damage or visible defects. It is crucial to thoroughly review the accompanying instructions regarding the correct installation, maintenance, and care procedures for the product. Should you have any inquiries regarding the utilization, installation, performance, or this warranty of your SUMERAIN product, please don't hesitate to reach out to us at +1-866-2030-866 or via email at supports@sumerain.com. Our dedicated team is readily available to provide professional assistance and address any concerns you may have.

FUNCTIONS AND SPECIFICATION

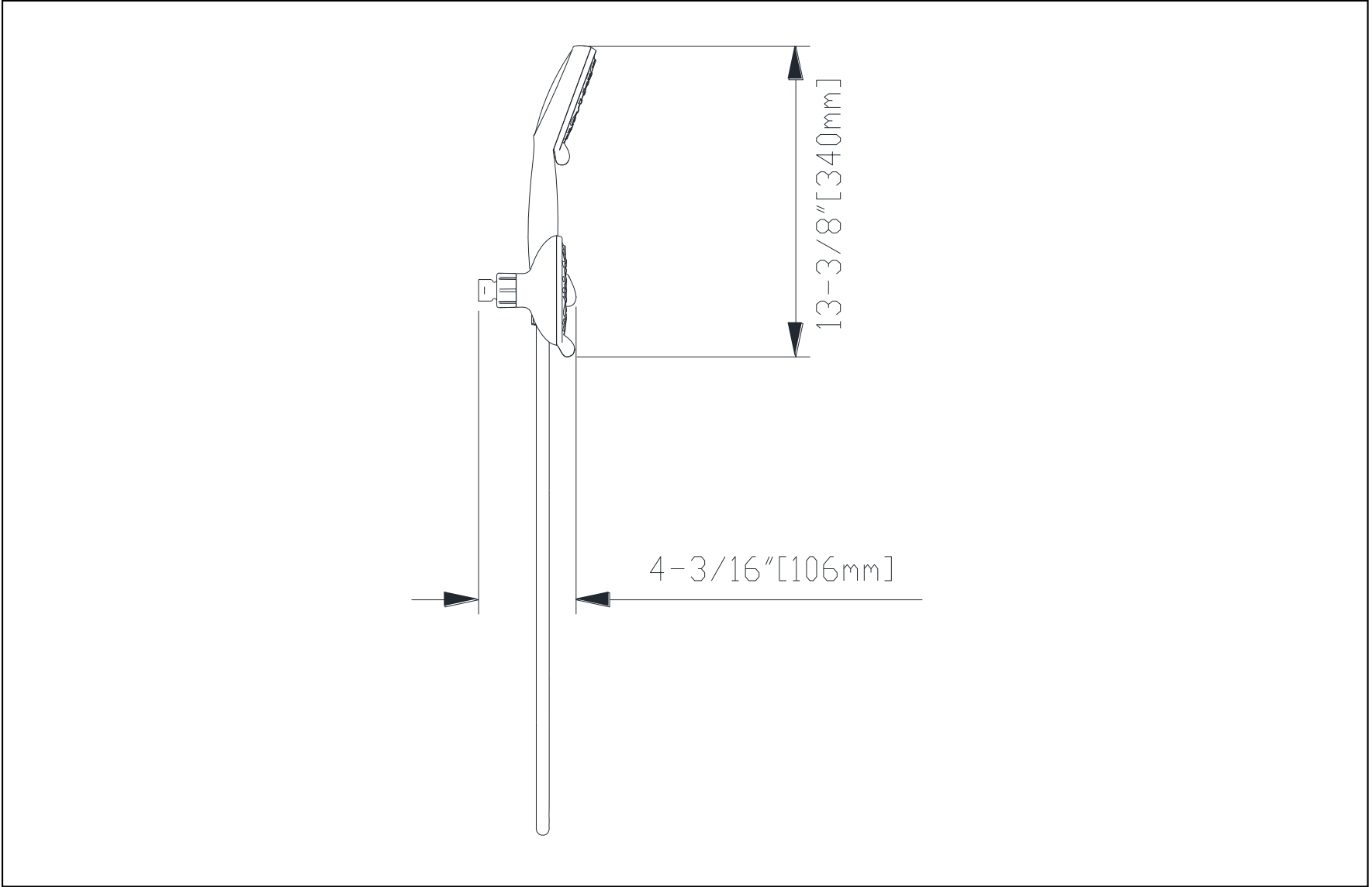
Faucet Type	Dual Shower Head Combo
Feature	Shower Head With Handheld Shower
Theme	Traditional
Mounting Type	Shower Arm Mounted
Finish	Chrome/Brushed Nickel/Matte Black/Brushed Gold
Diverter Valve Included	Yes
Diverter Location	Showerhead
Shower Head Included	Yes
Showerhead Material	Plastic
Showerhead Dimension	5-29/32" [150mm]
Number of Showerheads	2
Adjustable Spray Pattern	Yes
Number of Spray Patterns	8
Spray Pattern	Power Spray/ Power Spray& Misty / Misty / Misty& Rain / Rain / Rain& Massage / Massage / Water Trickle
Handle Style	Knob
Adjustable Water Flow	Yes
Total Length	13-3/8" [340mm]
Total Width	7-27/32" [199mm]
Recommend Working Water Pressure	43.5PSI ~ 101.5PSI [0.3Mpa ~ 0.7Mpa]
Net Weight	1.68 lbs [0.76KG]
Gross Weight [Overall Product Weight]	2.56 lbs [1.16KG]
Packing Box [L x W x H]	12-13/32"[315mm]*8-1/16"[205mm]*4-15/16"[125mm]



DEMENSION



FRONT VIEW



LEFT VIEW

INSTALLATION STEPS

1. BEFORE PROCEEDING



WARNING: Before proceeding with any operation, please read all instructions thoroughly. If you are uncertain about installing this product, please consult a professional! This product should be installed in accordance with all local and state plumbing and building codes. It is recommended to seek professional assistance.

2. SHUT OFF WATER SUPPLY

Locate the water supply inlets and shut off the corresponding water supply valves, typically found near the water meter. If replacing an existing unit, remove the old unit and thoroughly clean the mounting surface.

3. CHECKING THE CONTENTS OF THE BOX

Upon opening the box, check to ensure that all the following items are included.

NO	ITEM NAME	MATERIAL	QTY	PART NO.	NO	ITEM NAME	MATERIAL	QTY	PART NO.
1	8-Spray Hand Shower	ASSEMBLE	1	PHS43670XX	4	5-inch Diverter Showerhead	ASSEMBLE	1	PTR43670XX
2	Flow Restrictor	ASSEMBLE	1	PAE00044XX	5	Shower Hose	ASSEMBLE	1	PFH00015XX
3	Flat Mat	NBR	2	PRW19020XX					

If any of these items are missing, please contact SUMERAIN consumer service by email to: supports@sumerain.com

4. PLANNING AND INSTALLATION INSTRUCTIONS



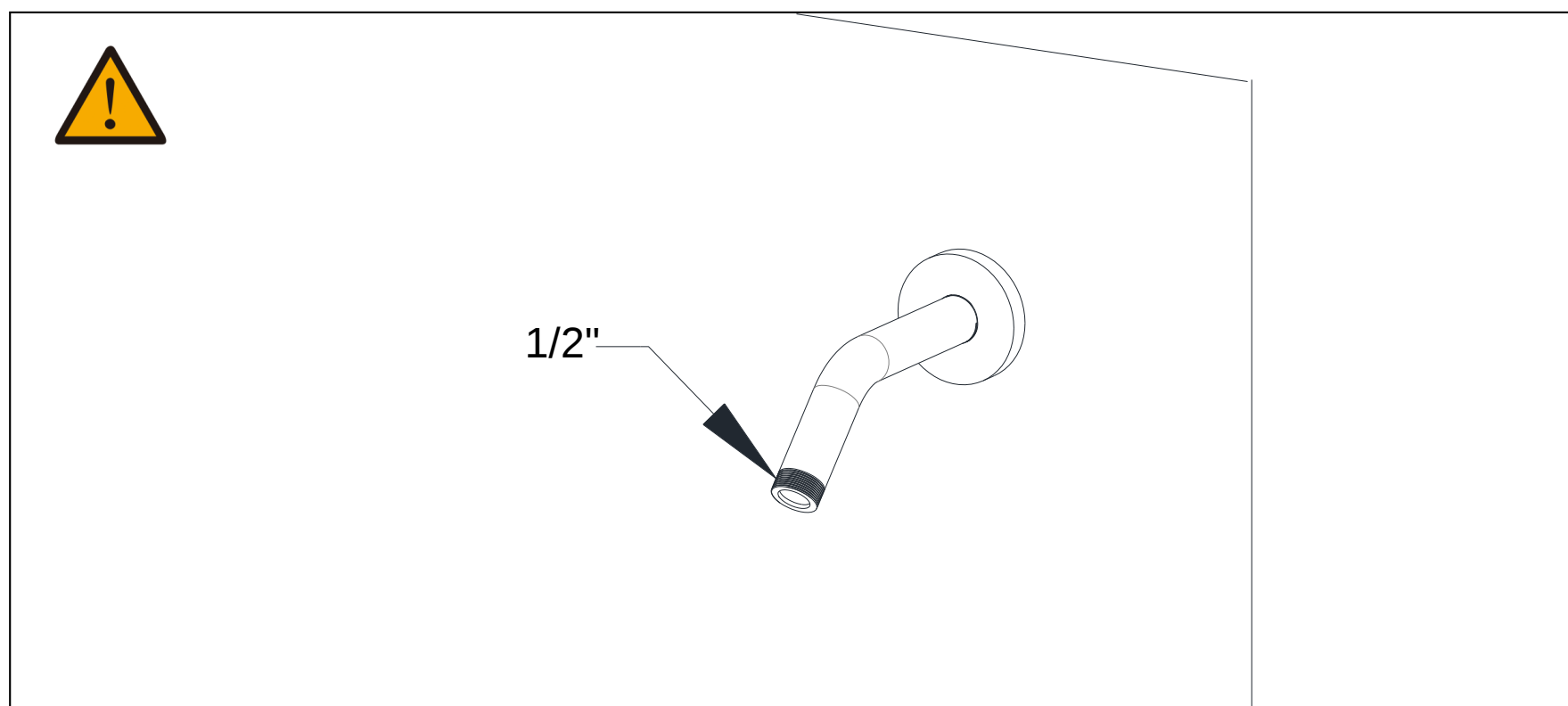
Attentions:

- (A.) Check Compatibility
Ensure that the threading on your existing shower arm is NPT 1/2" [US, CA]
- (B.) The faucet has to be installed, rinsed and checked in compliance with the applicable regulations in order to guarantee proper shower function!
Recommended operating pressure: Min 43.5PSI [0.3 MPa] and Max 101.5PSI [0.7MPa].
Hot water temperature: Max 140 Fahrenheit [60 degree centigrade].

5. INSTALLATION STEPS

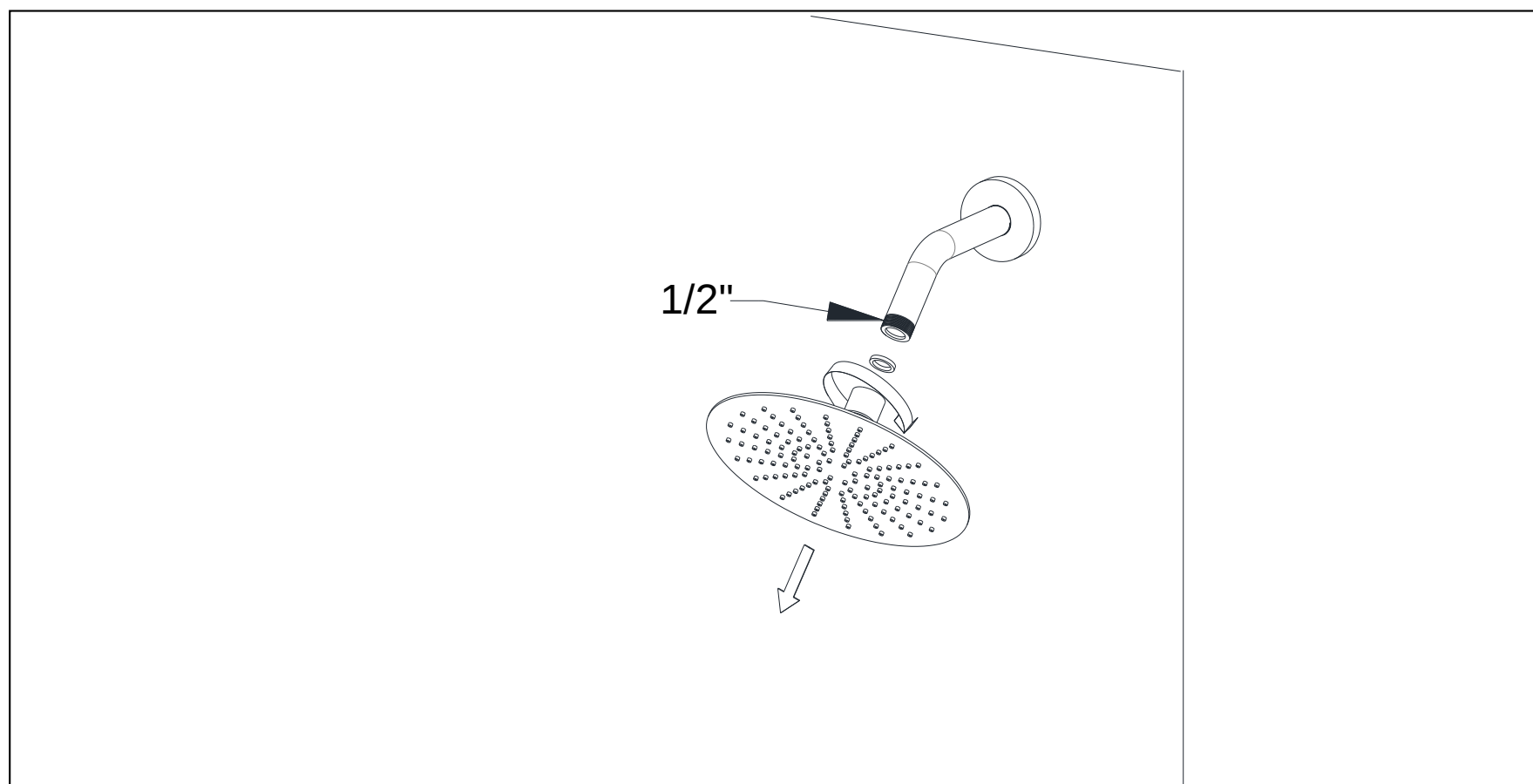
5.1 Verify Thread Compatibility

- (a.) Ensure that the threading on your existing shower arm matches one of the following specifications: NPT 1/2" [US, CA].
- (b.) If the threading does not match, you will need to replace the shower arm with one that has the correct specifications to fit this product.



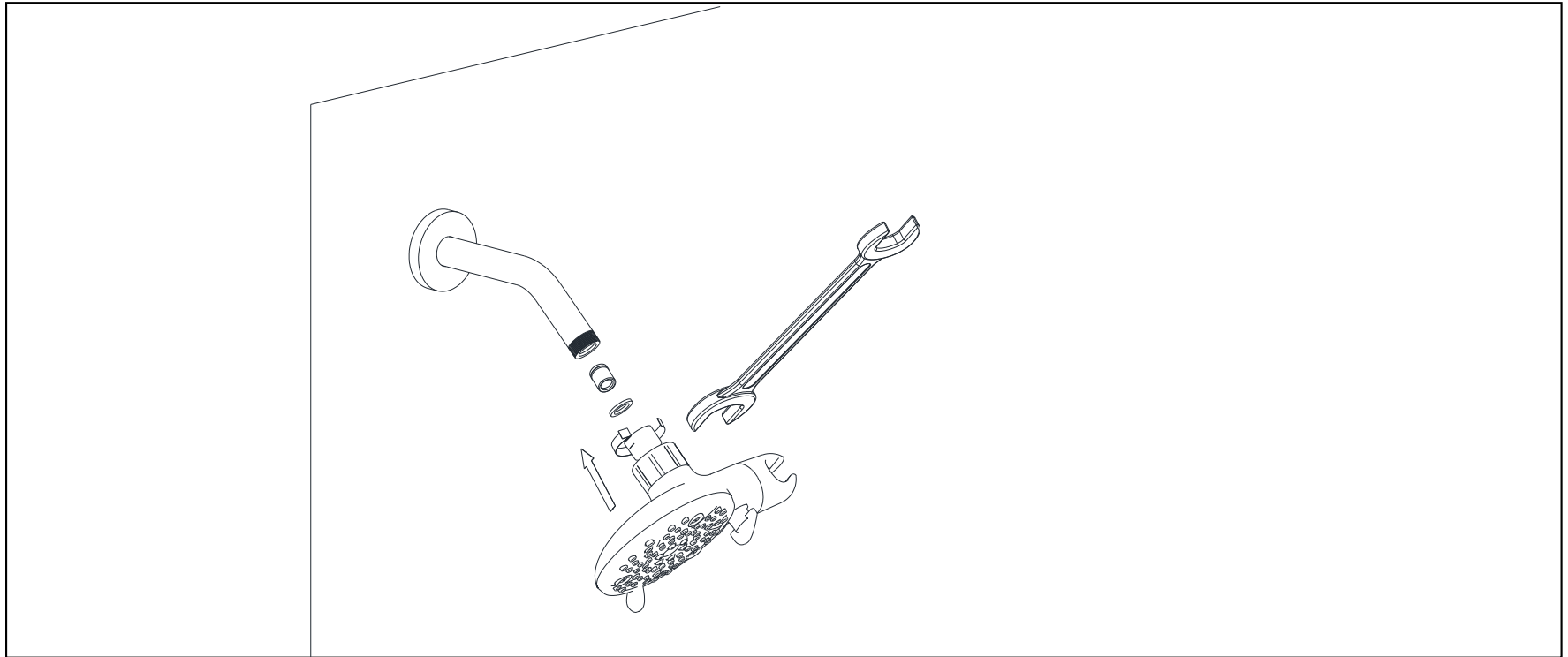
5.2 Detach the Existing Shower Head

- (a.) Unscrew the old shower head from the shower arm. You may need to use an adjustable wrench if it is tightly secured. Be cautious to avoid damaging the threads on the shower arm during removal.

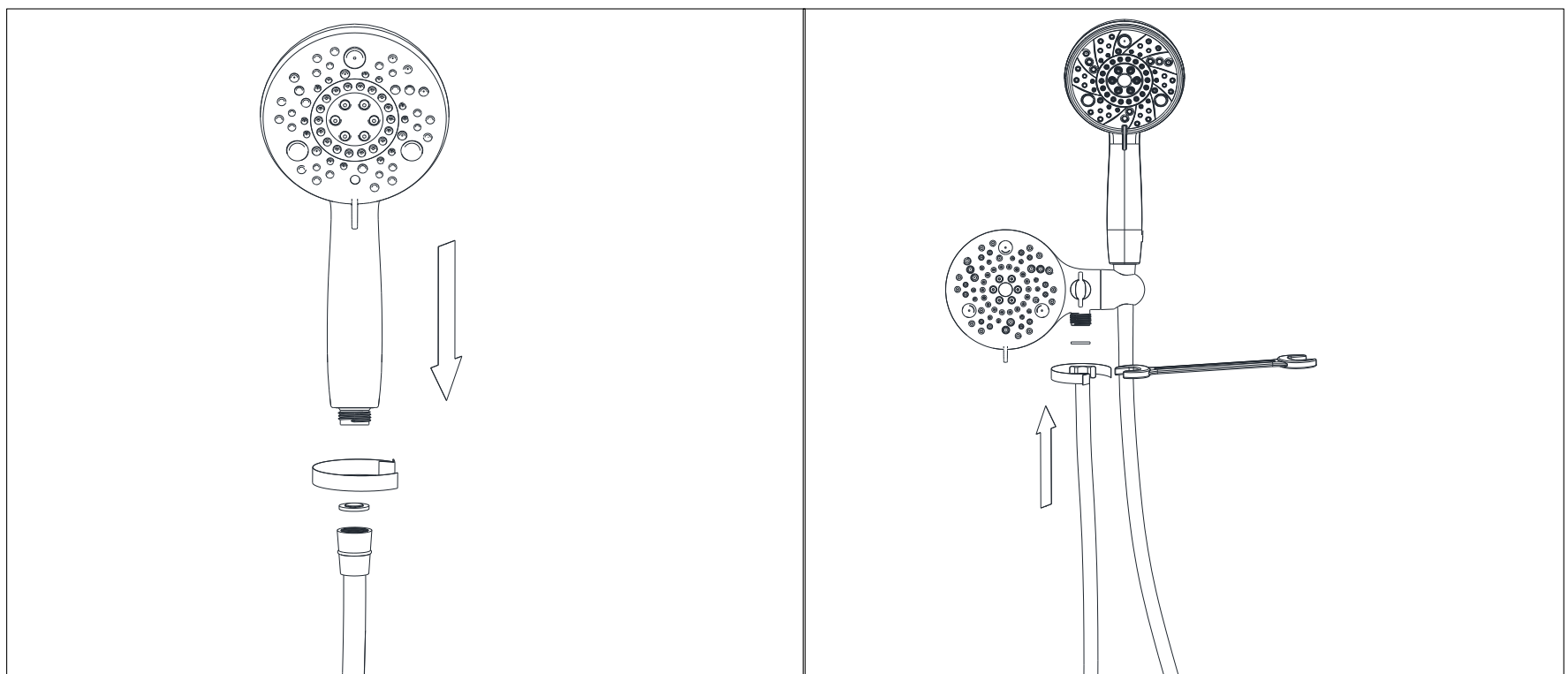


5.3 Install the New Showerhead Assembly.

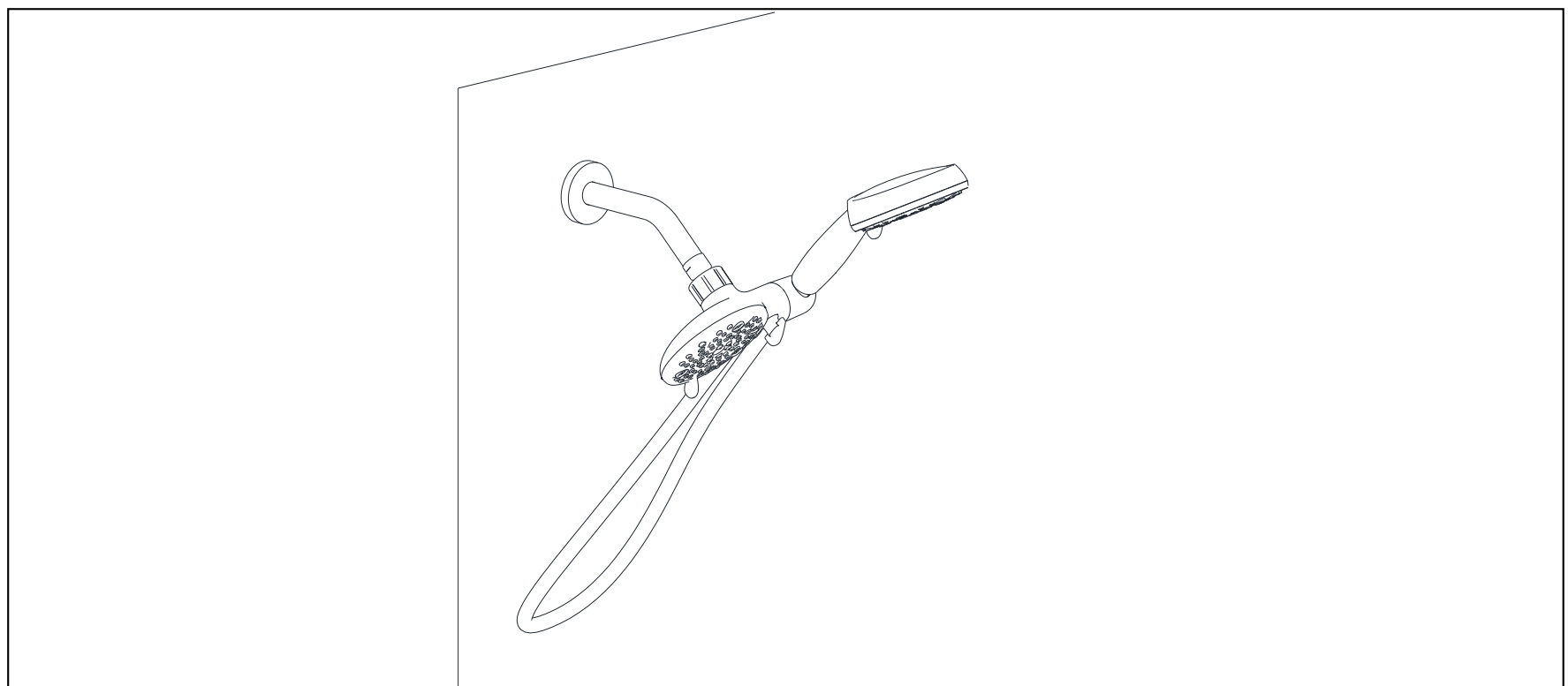
- (a.) Attach the showerhead assembly to the shower arm.
 - (b.) Align the nut on the inlet connector of the showerhead assembly with the outlet of the shower arm.
 - (c.) Use a wrench to tighten the nut in a clockwise direction to secure the connection.
- Ensure the connection is tight to prevent leaks but avoid over tightening to protect the threads.



5.4 Connect one end of the shower hose to the hand shower connector and the other end to the 5" diverter showerhead, then secure the nut using a wrench.



5.5 ASSEMBLY FINISHED



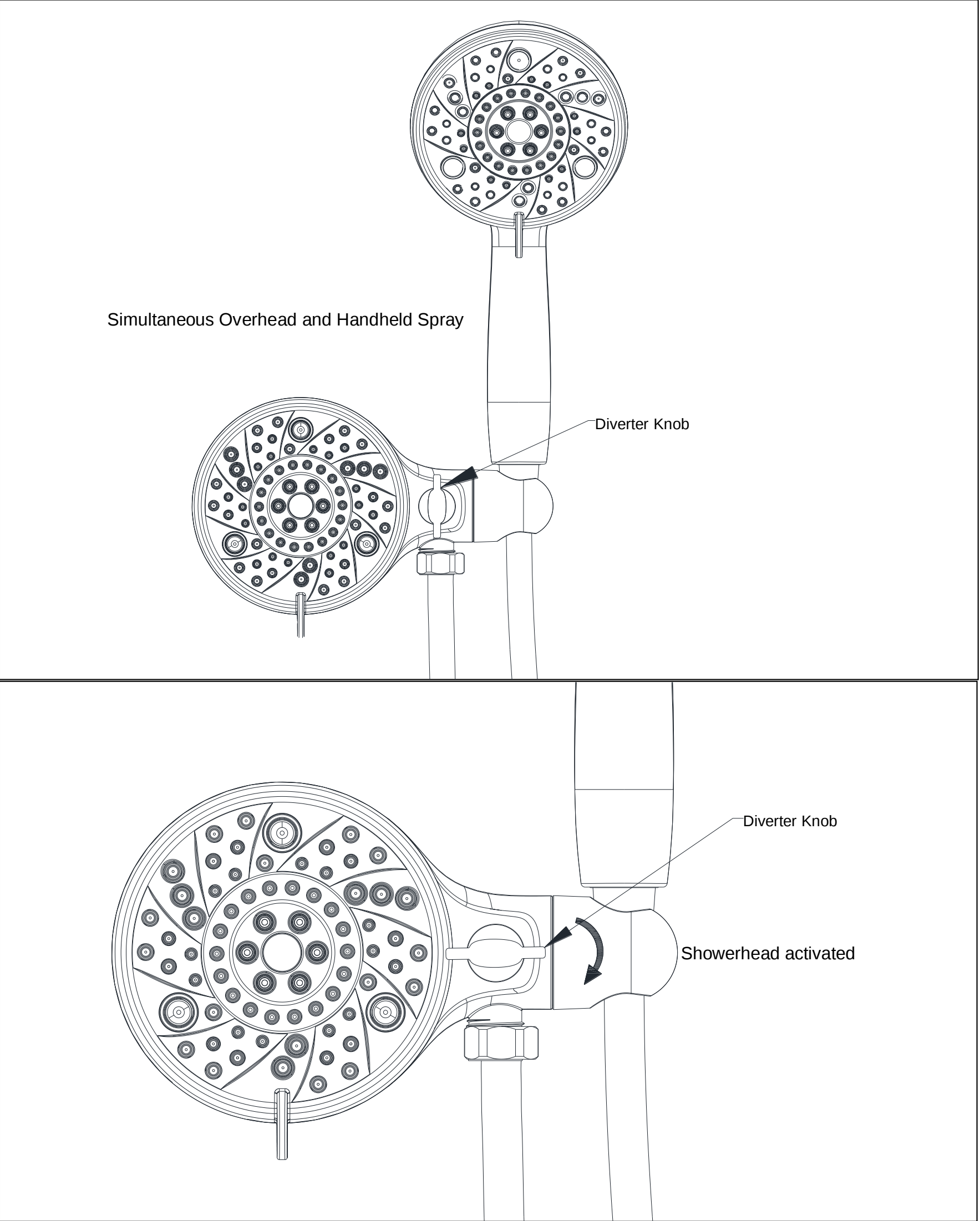
6. OPERATION GUIDE FOR DUAL SHOWERHEAD COMBO

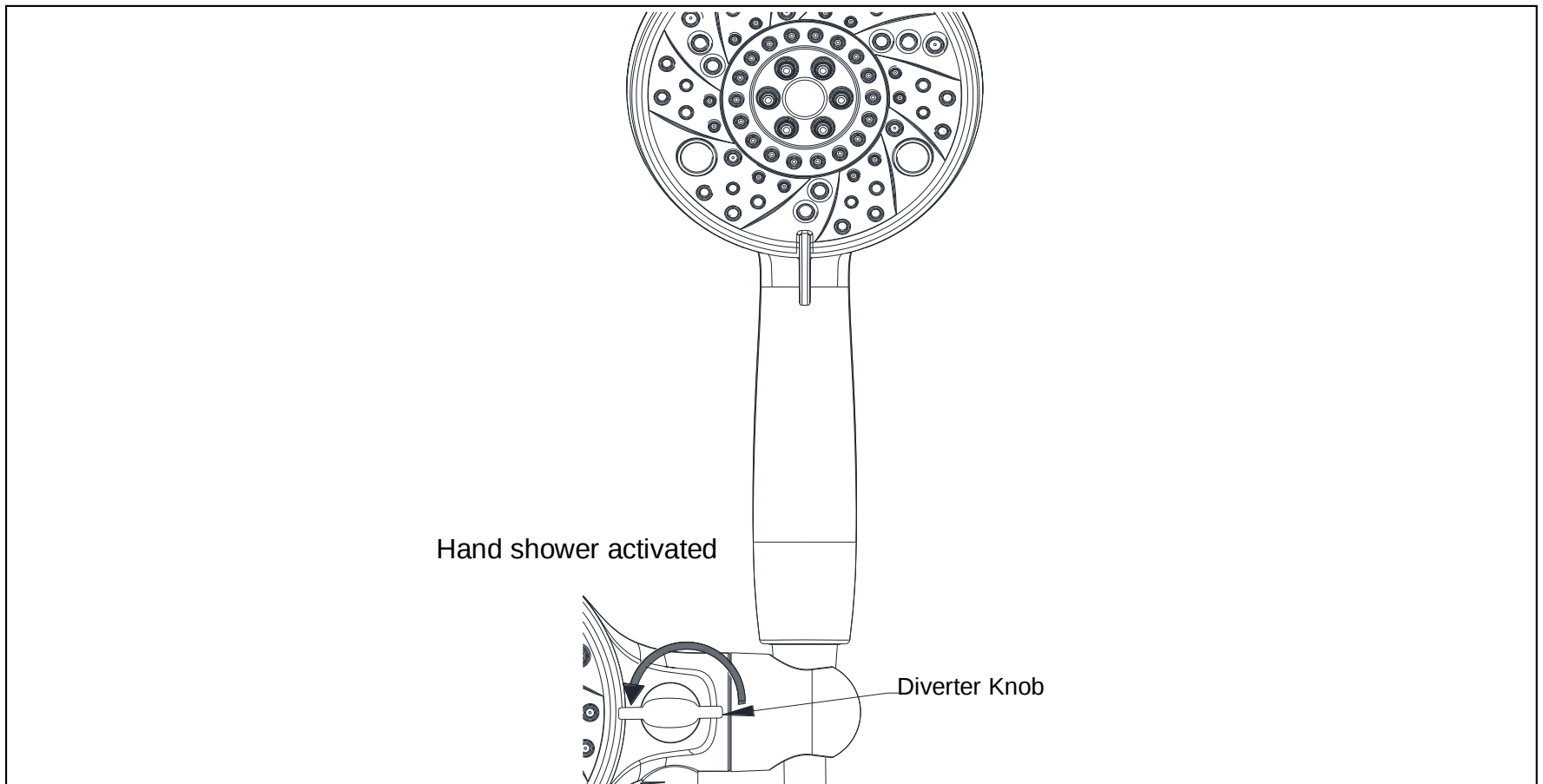
Adjusting Water Flow and Operation of Shower Heads

The dual showerhead combo is equipped with a control knob, located on the right side of the showerhead:

6.1 Operating the shower heads

Open the valve and start the water flow. When the diverter knob is in the center position, the water flows out simultaneously from both showerhead and hand shower. Rotate the diverter knob 90 degrees clockwise to activate the showerhead only, and 90 degrees counterclockwise to activate the handheld shower. (If simultaneous water flow from both the showerhead and handheld shower does not provide a satisfactory shower experience, consider removing the flow restrictor installed in section 5.3.)





6.2 Guide for Dual Operation

(a.) Simultaneous Use:

When both left and right valves are in the ON position, both shower heads will release water, allowing for dual usage.

(b.) Single Use:

If you wish to use only one of the shower heads, simply open the corresponding control knob for the desired side. Ensure the other knob is in the closed position to prevent water flow from that side.

6.3 Flexible Adjustment for Optimal Comfort

(a.) Adjusting the Angle of the Shower Heads:

Each of the shower heads on the left and right sides can be adjusted up to 80 degrees vertically and horizontally. This allows users to position the water flow in their preferred direction for an optimal showering experience.

To Adjust:

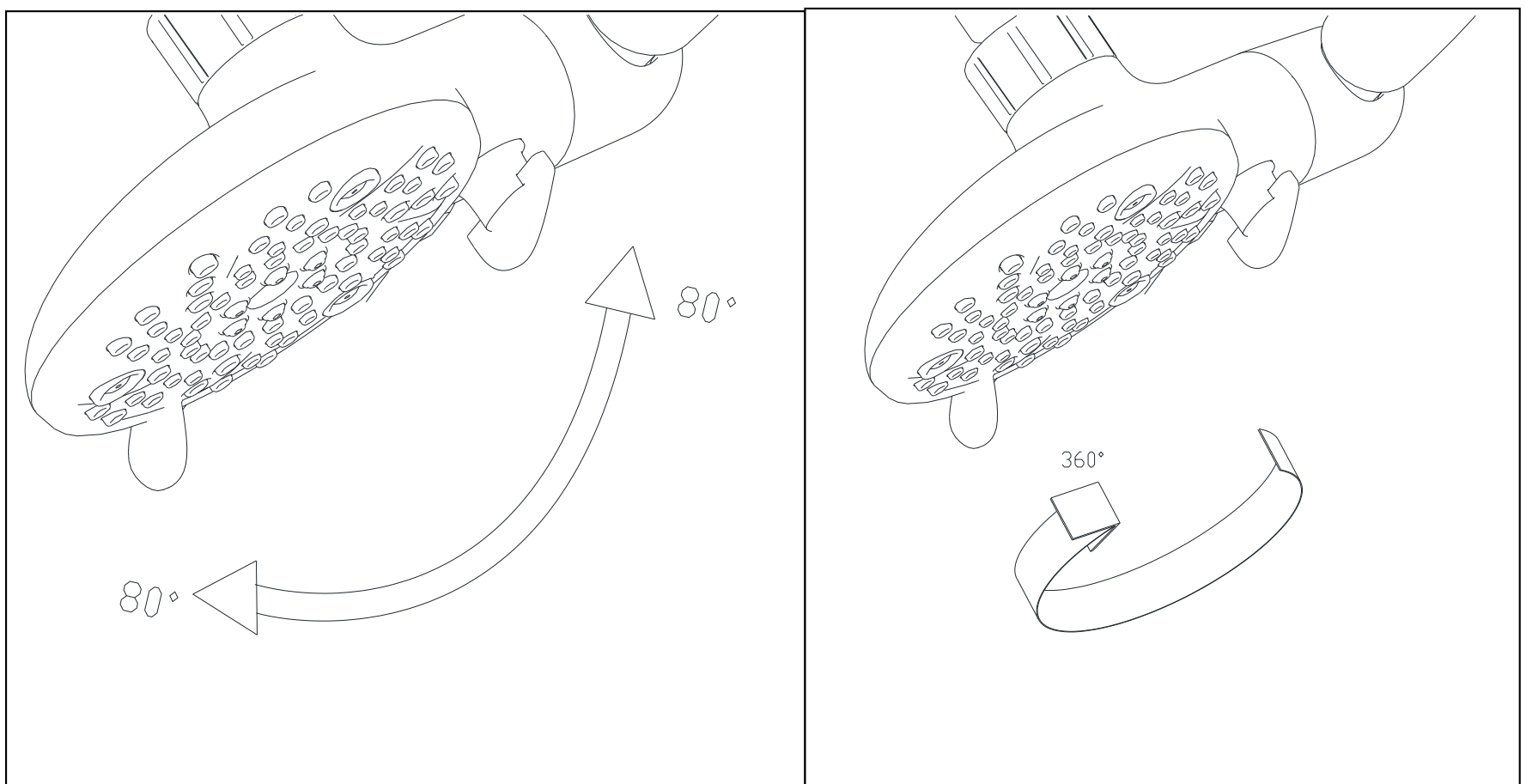
- (1) Gently push or pull the shower head up or down to adjust the vertical angle.
- (2) Swing the shower head left or right to set the horizontal angle.

(b.) 360-Degree Rotation of the Ball Joint:

The ball joint at the base of each shower head enables a full 360-degree rotation, offering even greater flexibility in directing the water flow.

To Rotate:

- (1) Hold the shower head firmly and rotate it clockwise or counterclockwise, as needed, to achieve the desired orientation.



6.4 Adjust the spray modes for the showerhead and handheld showerhead.

(a.) Selection of various water patterns:

The showerhead and hand shower are equipped with eight distinct spray modes to enhance your showering experience. These modes include:

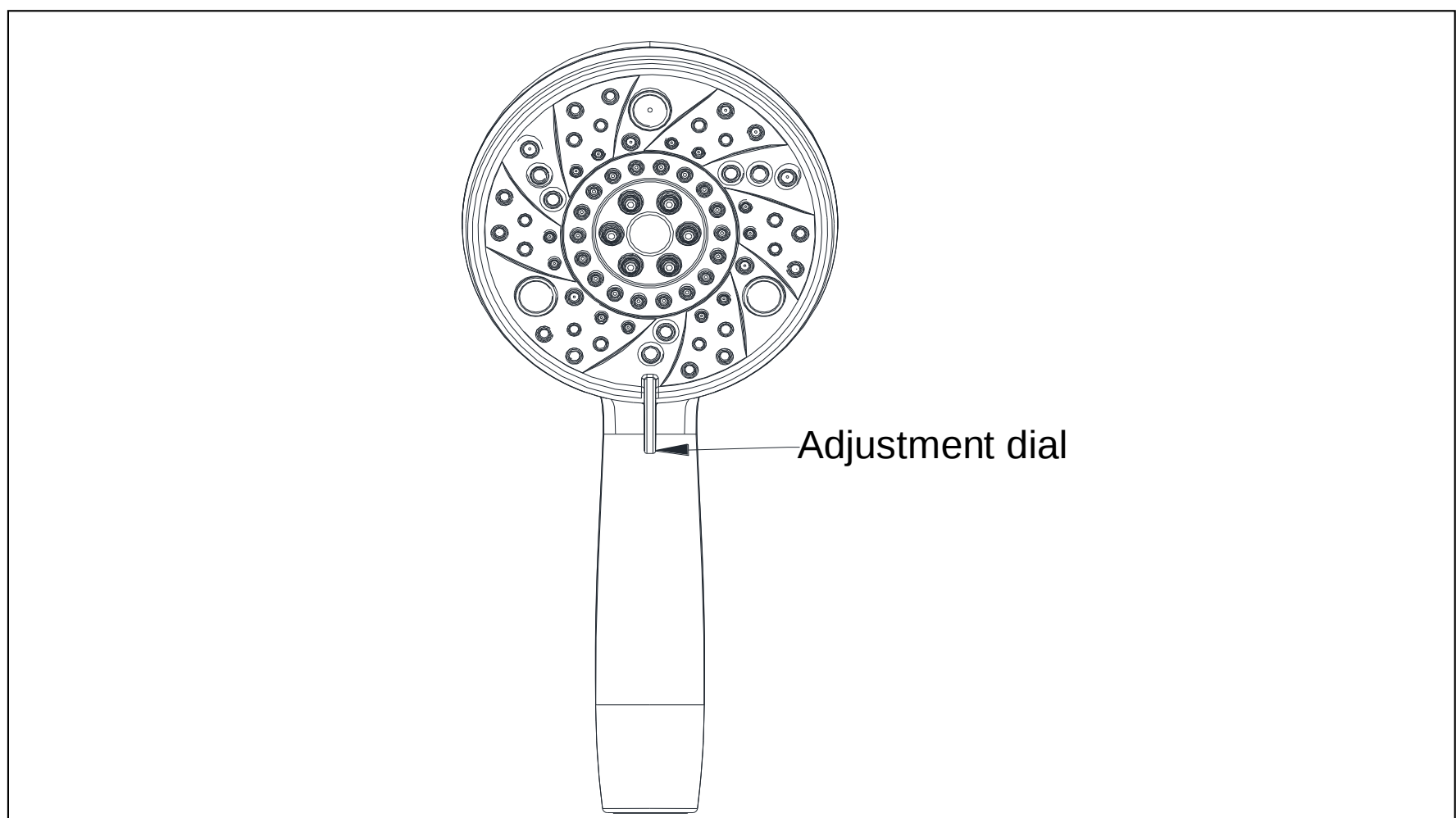
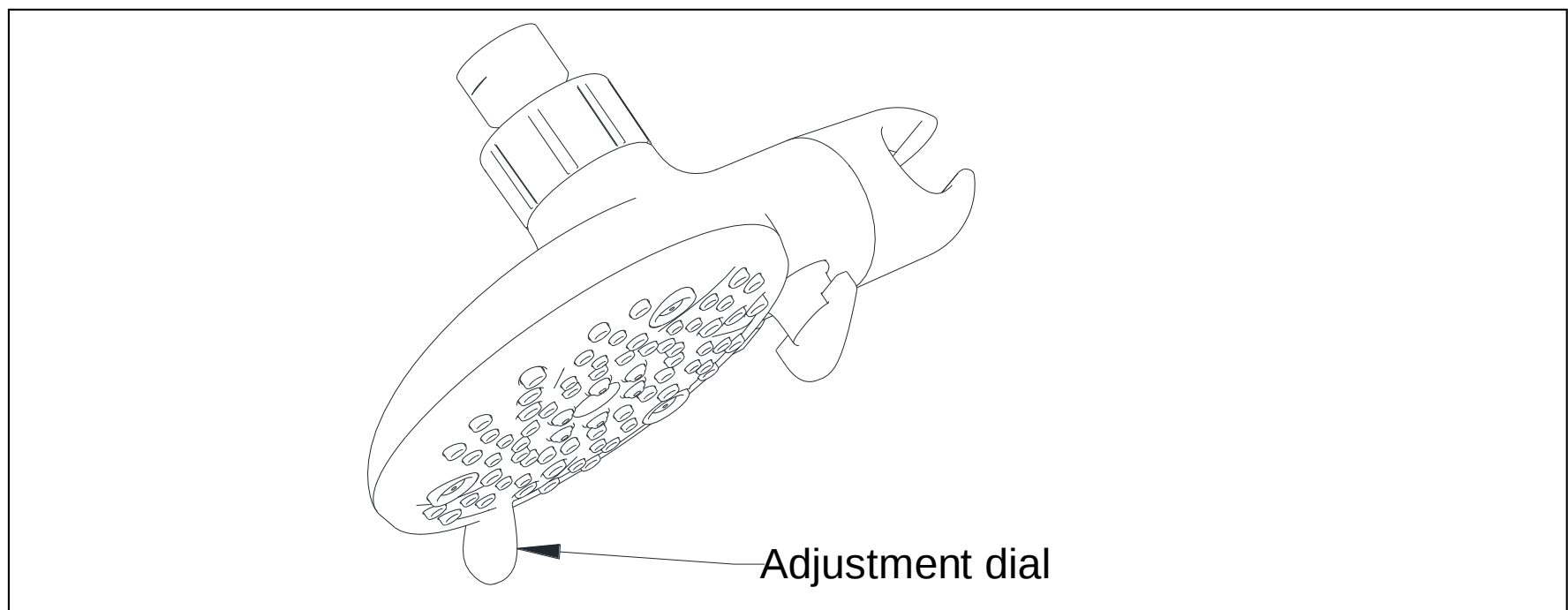
- Power Spray
- Power Spray& Misty
- Misty
- Misty& Rain
- Rain
- Rain& Massage
- Massage
- Water Trickle

(b.) How to Adjust the Spray Modes:

Locate the Adjustment Dial: Find the dial or switch located on the shower head.

Change Modes:

- (1) Rotate the dial to the left or right to switch between the different spray modes.
- (2) Each mode is indicated on the dial, and you will feel a slight click as you turn the dial to a new position.



7. INSPECTION

7.1 Turn on water supply and check all connection for ensuring no leaking anywhere.

INSTALLATION FINISHED

CLEARING RECOMMENDATION FOR SUMERAIN PRODUCTS

Modern lavatory faucets, kitchen faucets, and showers are built using a wide variety of materials to cater to the market's demands for design and functionality. To avoid damage and potential returns, adhering to specific cleaning guidelines is crucial.

Cleaning Materials for faucets & showers

When cleaning faucets and showers, it is important to consider the following professional terms:

- Acidic cleaning agents are essential for lime removal.
- Ensure to use only cleaning agents that are specifically designed for this particular application.
- Avoid using cleaning agents containing hydrochloric, formic, phosphoric, or acetic acid, as they can cause significant damage.
- Avoid mixing different cleaning agents, as this can cause harmful chemical reactions.
- Avoid using abrasive cleaning agents or tools, including unsuitable cleaning powders, sponge pads, or microfiber cloths that could damage the surface.

Cleaning instructions for faucets & showers

Please follow the cleaning material manufacturer's instructions. In addition, pay attention to the following points:

- Clean faucets and showers regularly as needed to maintain their optimal function and appearance.
- Apply the recommended amount of cleaning product for the specified duration. Be sure not to leave the cleaner on the faucets longer than necessary to avoid potential damage.
- Regular cleaning can help prevent calcification. If you notice scale deposits on the faucet surface or spout, use a commercial descaler such as Lime-Away® or CLR®.
- In case of rust formation due to hard water conditions, gently abrade the affected area with aluminum foil soaked in water until the surface is smooth. Subsequently, apply a modest amount of chrome polish or a suitable product like automotive wax (for instance, Meguiar's®, Turtle Wax®) to buff the surface.
- Solid stainless steel faucets and spouts, especially waterfall spouts, typically lack a protective coating. Although stainless steel is naturally resistant to tarnishing, it can oxidize over time and react to its environment. Therefore, it's crucial to keep stainless fixtures clean and dry. Use a cleaner specifically designed for stainless steel, such as Weiman® or CLR®.
- When using a spray cleaner, it is recommended that you first apply it to a soft cloth or sponge rather than spraying it directly onto the faucet. This method helps prevent water droplets from entering the faucet opening and causing potential damage.
- After cleaning, thoroughly rinse with clean water to remove any residue from the cleaner.

Important

Residues from liquid soap, shampoo, and shower gel can also contribute to damage. Therefore, it's crucial to thoroughly rinse these substances off with clean water after use.



Note: if the surface is already damaged, the application of cleaning materials might exacerbate the damage.

Components with damaged surfaces must be replaced or injury could result.

Note that any damage resulting from improper treatment is not covered by the warranty.



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