



ARCHITECTURAL MAILBOXES®

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USE & CARE INSTRUCTIONS

As with all products exposed to long-term outdoor exposure, your mailbox product will require periodic maintenance to keep its appearance and to extend its useful life. The maintenance frequency depends on where you live, how well your product is protected from the sun and weather, the product finish, and the type of material your product is constructed from. As a general guideline, if your product begins to look dirty or weathered, it's time to clean the surface by gently rinsing and removing build up with mild soap and water.

Please follow the below care and maintenance guidelines and refer to your product's instruction sheet(s) for additional use and care guidelines specific to your product.

Painted Steel Finish

Like any outdoor product made of steel, surface rust may appear over time depending on its placement or environmental conditions. Our mailboxes are protected by a rust-resistant powder-coat paint to help prevent that. With a minimum amount of maintenance, your mailbox can look like new for a long period of time. Wipe any surface rust with a steel wool pad and clean with a damp cloth. Coat your mailbox with a high-quality car wax and your mailbox will retain its finish. To remove stubborn blemishes or to help restore the original finish or color, use an automotive wax or a light lubricant such as WD40. If necessary, touch up paint may be required to maintain the mailbox and extend its useful life. Note: Addition of paints or finishes is not warranted.

Polymer & Plastic

Mailboxes and accessories made from polymer or plastic are lower maintenance products. Clean your product with mild soap and water to remove dirt and build up.

Cedar Wood

Our wooden mailbox products are made of cedar. Cedar requires little to no maintenance, due to its inherent properties that make it resistant to rot, decay, and insects. Natural aging of cedar will occur over time and will differ dependent upon climate. Treatments, paints, stains, and finishes will alter cedar's natural aging process and you should refer to care instructions provided with the specific treatment used for further use and care guidelines. Note: Addition of paints or finishes is not warranted.

Brass Finish

Some premium mailboxes and mailbox accessories feature additional brass finished components, as noted in the product description. The coating will tarnish over time, if not maintained. It is important that proper maintenance is performed periodically, as needed, by rinsing the surfaces with clean water to remove all debris and grit buildup. No two brass parts will age in the same way because no two parts are exposed to the same environment. Green, red, and brown hues that develop on the surfaces are not uncommon and are considered by most to add unique character to the product. If desired, you can apply a coat of high-quality car wax to the brass surface. We recommend consulting a professional who specializes in restoring brass and other similar architectural materials for advice if stripping and repolishing brass is preferred. Note: Addition of paints or finishes is not warranted.

Lock Maintenance

Although mailbox locks are designed to withstand the elements, sometimes objects or water can get into the lock and disrupt proper functioning. To fix this, blow air into the lock with force to push out any debris or moisture that may be trapped inside. If this does not work, use Liquid Graphite on the lock or WD-40 on the key before inserting to lubricate the inside of the lock.