

# C83117 FAQs

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## Power cord

- The design of this alarm clock is to use a power cord (5-volt) as primary power source.
- When operating with the power cord, the [backlight](#) can be on continually.
- Replacement Power Cord: Look on the back of the clock for the appropriate Power cord number. It is important to use the correct power cord on all electronic devices.
- When operating on power cord, batteries are optional and are not required in the alarm clock.
- The [backlight](#) will operate at five levels of intensity (including OFF) at your discretion when using the power cable.
- The [mood light](#) will operate at five levels of intensity (including OFF) at your discretion when using the power cable.

## Backup Batteries

- The clock comes with s CR2032 button cell battery to back up time and date.

## Alarm Clock Factory Restart

**Explanation:** The factory restart returns the alarm clock to an “out-of-the-box” state and often resolves an issue.

### Factory Restart:

1. Remove all power (battery and power cord) from the alarm clock.
2. Press one of the buttons on the alarm clock at least 20 times to clear all memory.
3. Verify that the alarm clock is blank before proceeding.
4. **Leave without power for 15 minutes** (very important).
5. Insert the power cord into the wall outlet then into the alarm clock.
6. Set time, date, etc.

## Language

- This clock will show the weekday and directions in English (default) or Spanish (Española).
- Use the [program menu](#) to select language.

## Turn off Beep sound with button press

- Use the [program menu](#) to select BEEP OFF. The clock will not beep when a button is pressed.

## 12-Hour Time Format

- This clock only has 12-hour time format.

## Does the clock have a backlight?

Yes, this alarm clock has a backlight.

### Power cord:

- When using provided power cable, the backlight is adjustable in five levels.
1. Tap the center of the SNOOZE/LIGHT button to select the intensity level of backlight (4 levels or OFF).
  2. The word BACKLIGHT with the number will show.
  3. Simply tap the center of the SNOOZE LIGHT button again to change the backlight intensity.
  4. Backlight and mood light adjust separately.

### LCD Backlight is not on:

Try this exercise in a dim room. The backlight will operate at five levels of intensity (including OFF) at your discretion when using the power cable. Touch the SNOOZE/ LIGHT button a few times. Wait 15 seconds to see if backlight stays on. This will assure it is not in OFF mode.

1. Check that the power cord is correctly inserted into the clock and the outlet.
2. Remove the batteries.
3. Touch the SNOOZE/LIGHT button. If the backlight comes on and the display is active your DC cord works.
4. Wait 15 seconds to see if the back light stays on.
5. If the backlight goes out after 15 seconds, repeat #3.

## Mood Light Colors

### Seven Mood Light colors:

(Red **1** | Yellow **2** | Green **3** | Cyan **4** | Blue **5** | Purple **6** | White **7**)

- The Mood Light surrounds the clock display.
- The brightness (intensity) and the color of the mood light are programmable (power cord required for mood light).

### Color Selection:

1. Press and release the MOOD LIGHT button to turn on mood light.
1. Press and release the COLOR MODE button to select from 7 color choices or cycle through all colors every 5 seconds (Red | Yellow | Green | Cyan | Blue | Purple | White). The word COLOR and a number or CYCLE will show.

**Note:** The clock will save the last color choice, in the event the mood light is turned off.

**Note:** The clock will save the last color choice, in the event the mood light is turned off.

### Mood Light Intensity:

1. Press and release the MOOD LIGHT button to select intensity level of mood light, or to turn it off.
2. The word LIGHT and a number (1-4 or OFF) will show.

## Time is inaccurate

- ✓ This clock has manual set time. Use the [program menu](#) to set the time.

## Daylight Saving Time

- ✓ This clock has manual set time. Use the [program menu](#) to change the time in the spring to enter daylight saving time, and in the fall to return to Standard Time.

## Program Menu

- Hold the SET button to enter time set mode.
- Press the + or - button to adjust the values.
- Press the SET button to confirm adjustments and move to the next item.
- Press the SNOOZE/LIGHT button at any time to exit.

### Time set order:

1. Language (English or Spanish)
2. Beep ON/OFF
3. Hour
4. Minutes
5. Year
6. Month
7. Date
8. Snooze duration (5 minutes-120 minutes) default is 10 minutes. Snooze time selected will be the same for both alarms.

**Note:** When Español is selected, the instructions on screen will be in Spanish.

### SETTINGS:

1. Hold the SET button for 3 seconds.  
**ENGLISH** will show. Press the + or - button to select ESPAÑOL for weekday language.
2. Press the SET button to move to **BEEP ON/OFF**.  
Use the +/- button to turn off the beep sound.
5. Press the SET button to set the **Hour**.  
Press the +/- button to adjust.
6. Press the SET button to set then set the **Minutes**.  
Press the +/- button to adjust. Hold to adjust quickly.
3. Press the SET button to set the **Year**.  
Press the +/- button to adjust.
4. Press the SET button to set the **Month**.  
Press the +/- button to adjust. Hold to adjust quickly.
7. Press the SET button to set the **Date**.  
Press the +/- button to adjust. Hold to adjust quickly.
8. Press the SET button to set the **Snooze Duration** (5-120 minutes).  
Press the +/- button to adjust. Hold to adjust quickly.
9. Press SET to confirm and exit.

## Light Alarm 1 (no sound, just light)

**Note:** LIGHT ALARM 1 is a light only alarm. There is no sound.

**Note:** SOUND ALARM 2 offers a beep or nature sounds for your alarm.

1. Hold the LIGHT ALARM 1 button for 3 seconds to enter alarm time set mode. The alarm hour will flash.
2. Press the + or - buttons to set alarm hour.
3. Press the LIGHT ALARM 1 button to confirm and move to the minutes. The alarm minutes will flash.
4. Press the + or - buttons to set the minutes.
5. Press and release the LIGHT ALARM 1 button to exit settings.
  - o When alarm time is reached the White Mood light will begin to glow and increase intensity over a 5 minute period to 99%. It will stay at 99% for another 5 minutes unless turned off.
  - o When the alarm is turned off the alarm icon will disappear.

## Activate/Deactivate Light Alarm 1

Alarms are active when alarm time is set.

1. Press the LIGHT ALARM 1 button.
2. Alarm time will show for 3 seconds.
3. Press the LIGHT ALARM 1 button to deactivate or activate that specific alarm.
4. Alarm icon will show when active and disappear when deactivated.
5. Alarm icon will flash when alarm sounds.
6. When alarm time is reached, press any button except for SNOOZE/LIGHT to deactivate alarm for one day.

## Snooze Light Alarm 1

- o When alarm lights or sounds, press SNOOZE/LIGHT button to stop sound or light, and activate SNOOZE function. SNOOZE - duration will show in date area. Appropriate alarm icon will flash.
- o During snooze count down, press any button except for SNOOZE/LIGHT to exit snooze count down.
- o When snooze alarm sounds, SNOOZE – duration “00 00” will flash, press any button (except SNOOZE/LIGHT) to stop alarm and exit snooze function. Press SNOOZE/LIGHT to snooze again.

## Sound Alarm 2 (beep or nature sounds)

**Note:** LIGHT ALARM 1 is a light only alarm. There is no sound.

**Note:** SOUND ALARM 2 offers a beep or nature sounds for your alarm.

### Set Sound Alarm:

1. Hold SOUND ALARM 2 for 3 seconds to enter alarm settings. Alarm hour will flash.
2. Press the + or - buttons to adjust hours.
3. Press the SOUND ALARM 2 button to confirm and move to minutes. Alarm minutes will flash.

4. Press the + or - buttons to adjust minutes.
5. Press and release the SOUND ALARM 2 button to choose from 5 nature sounds or basic alarm sound.
6. The date area will read BEEP, which is default.
7. Press and release the SOUND ALARM 2 button to confirm and exit. Your sound alarm is set and active.

**Note:** When alarm time is reached, the alarm will increase in volume over a 5-minute period, to volume 8. After 5 minutes the alarm will stop if not deactivated.

## Activate/Deactivate Sound Alarm 2

Alarms are active when alarm time is set.

1. Press the SOUND ALARM 2 button.
2. Alarm time will show for 3 seconds.
3. Press the SOUND ALARM 2 button to deactivate or activate that specific alarm.
4. Alarm icon will show when active and disappear when deactivated.
5. Alarm icon will flash when alarm sounds.
6. When alarm time is reached, press any button except for SNOOZE/LIGHT to deactivate alarm for one day.

## Snooze Sound Alarm 2

- o When alarm lights or sounds, press SNOOZE/LIGHT button to stop sound or light, and activate SNOOZE function. SNOOZE - duration will show in date area. Appropriate alarm icon will flash.
- o During snooze count down, press any button except for SNOOZE/LIGHT to exit snooze count down.
- o When snooze alarm sounds, SNOOZE – duration “00 00” will flash, press any button (except SNOOZE/LIGHT) to stop alarm and exit snooze function. Press SNOOZE/LIGHT to snooze again.

## Sleep Timer with Nature Sounds

NATURE SOUNDS: Choose from five different nature sounds to listen to when you go to sleep. (Rain | Ocean | Backwoods | Thunder | River). The active icon (double ring) will indicate which sound is selected.

**Note:** Power adapter must be used for the sleep timer to work.

- VOLUME: When nature sound is playing you can adjust the volume with the + or - button.
- TIMER: When nature sound is playing, choose how long the selected nature sound will play (15-minute increments up to 90 minutes).

Select from five different nature sounds you can listen to, fall asleep to on a timer, or wake up to as your alarm sound (see sound alarm 2).

### Select Nature Sound:

- o Press SOUND button to hear Nature Sounds.
  - o Press SELECT button to change Nature Sound selection while listening to the sounds.
- or**
- o Press SELECT button to change Nature Sound selection without listening to sounds. The selected sound will have a double ring. Example: Backwoods is selected on the image below.

### Play Nature Sounds:

- o Press the SOUND button to listen to Nature Sound continually.
- o Change **volume** with the + or - buttons.
- o Press the SELECT button to change Nature Sounds.
- o Press SOUND button again to turn off Nature Sounds.

### Select Nature Sound and Set Timer:

1. Press the SOUND button to turn sound on.
  2. Press and release TIMER button to select amount of time for nature sound to play (15, 30, 45, 60, 75, 90, OFF).
  3. When selection is made timer will start.
  4. While a Timer is in progress the seconds area will display the time left and will count down to zero.
1. When the Timer reaches zero, the sound will stop and the seconds area will show 0 for 3 seconds then return to showing seconds.
    - o Press the SELECT button to change nature sound.
    - o Press and release the SOUND button at any time to turn off sound and timer.

**Note:** Press the timer button until the display says TIMER OFF to exit timer without turning off the sound

**Note:** Press and release TIMER button any time to adjust the time.

**Note:** Press and release the SOUND button at any time to turn off sound and timer.

## USB Charge Port

There is a 1 Amp USB charging port on the side of the clock. The included power adapter must be in use to charge a device with your cable.

- Connect your external device's USB charging cable (not included) to the USB charging port.
- Charging times will vary.
- USB Power Output: 1A maximum current.
- Charge 1A devices or devices that are self-regulating.

**USB Output:** 1 Amp output

## Will not Charge my Phone

- Be sure your phone charge cord is attached correctly.

## NAP Feature

Occasionally a nice nap is all you need. You can preset a naptime from 5 minutes to 120 minutes. Once the naptime is programmed, a touch of the NAP button will start the nap countdown. The default naptime is 15 minutes.

### Set Nap Time:

1. Hold the NAP button for 3 seconds. NAP 15 will show.
2. Use the + or - buttons to adjust the nap time (5 minutes to 120 minutes).
3. Press NAP button to confirm and start nap count down.

**Note:** During the nap count down, press any button (except SNOOZE/LIGHT) to stop the nap count down. Selected naptime will be saved.

**Note:** When nap countdown ends, NAP “00m 00” will flash. Alarm beeps for 2 minutes then return to normal display or press any button to stop ringing and return to normal display.

## Alarm Clock is dim

- Tap the SNOOZE/LIGHT button to determine if the LCD backlight is on HIGH or LOW.
- Clock must operate on Power cord for backlight to stay on.

## Alarm Clock is blank: No numbers or dashed lines

- Check that the Power cord. Is it correctly installed and connects to an active outlet.
- Batteries may be overpowered or underpowered. Remove batteries from alarm clock.
- Press any button 20 times. Leave the alarm clock unpowered for 1-2 hours.
- Power clock with Power cord only to determine if batteries were an issue.